Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Humboldt and Del Norte

Provider Contact Name: Cynthia Gehman Provider Contact Phone: (707) 407-4134 Provider Contact Email: cgehman@lsnc.net

Total Unduplicated Client Count for Quarter: 106

Total Cases Closed in Quarter: 107

Total Units of Service for Quarter (Unit=1 Hour): 545

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 30 Two or More Races: 65-74: Caucasian: 49 94 75-84: African American: 19 1 85+: Native American/Native Alaskan: 8 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 106 Asian Indian: **CLIENT GENDER** Cambodian: Male: 38 Chinese: Female: 68 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 106 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 65 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 67 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 2 Client Declined to Provide Information: Rural: 69 4 Greatest Economic Need (Minority): 3 Total: 106 Greatest Economic Need (Non-Minority): 45 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2015-2016

Quarter: 3

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Humboldt and Del Norte

Provider Contact Name: Cynthia Gehman Provider Contact Phone: (707) 407-4134 Provider Contact Email: cgehman@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			·	
A1. Bankruptcy/Debt Collection:	8	4	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	4	4	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	9	10	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	1
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	2	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	23	18	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	8	4	2	0
INCOME MAINTENANCE				
F1. Social Security:	1	2	0	0
F2. Supplemental Security Income (SSI):	3	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	6	0	0

Fiscal Year: 2015-2016

Quarter:	3
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irter: 3						
SA: 1 AAA N	ame: Area 1 Agency on A	Aging				
AA Contact Name:			Contact Phone:		AAA Contact Email:	
	Services of Northern Cali			unty(ies): Humboldt		
Provider Contact Name:	Cynthia Gehman	Provid	der Contact Phone: (707)	407-4134	Provider Contact Em	ail: cgehman@lsnc.net
IVIDUAL RIGHTS						
G1. Immigration/Naturaliz	ation:	0	0	0		0
G2. Elder Abuse/Neglect/E	Exploitation:	0	0	0		0
G3. Other Individual Right	s:	0	0	0		0
CELLANEOUS						_
H1. Estate Planning/Wills/	Trusts:	35	35	1		0
H2. Advance Health Care	Directives (AHCD):	13	11	0		0
H3. Financial Powers of At	torney:	0	0	0		0
H4. Other Miscellaneous:		0	0	0		0
TOTAL CASES OF	PENED IN QUARTER:	117	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	•
			TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	-
			AND ADVICE	ADD. SERVICES	REPRESENTATION	
			101	5	J	1
TOTAL ESTIMAT	TED CASE WORK HOURS	S SPENT:	536			
	OUTREACH/C	OMMUNITY ED	DUCATION ACTIVITIES I	DATA		
TOTAL TOTAL ESTIMATED # OF	# OF SPECIAL OUTREA SPECIAL OUTREACH AC			0		
1	NFORMATION ON COMM	IUNITY LEGAL	EDUCATION PROGRAM	/IS/ACTIVITIE		
Date Location (If Applicable)	Topic		Targeted	Audience	Est # of Est. Participants Hours	
01/05/16 HSRC	ELC		Seniors		3 1.5	
01/26/16 LSNC	Bankruptcy		Seniors		2 1	
02/02/16 HSRC	ELC		Seniors		2 1	
02/16/16 LSNC	Civil		Seniors		2 1	
02/23/16 LSNC	Bankruptcy		Seniors		2 1	
03/01/16	ELC		Seniors		4 2	
03/01/16 HSRC	LLC		Scriiors			

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

Fiscal Year: 2015-2016

Quarter: 3

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Humboldt and Del Norte

Provider Contact Name: Cynthia Gehman Provider Contact Phone: (707) 407-4134 Provider Contact Email: cgehman@lsnc.net

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

9

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 3

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Lassen, Modoc, Shasta, Siskiyou and

Provider Contact Name: Cathy Cobbaert Provider Contact Phone: Provider Contact Email:

Total Unduplicated Client Count for Quarter: 102

Total Cases Closed in Quarter: 110

Total Units of Service for Quarter (Unit=1 Hour): 536

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 32 Two or More Races: 65-74: 44 Caucasian: 92 75-84: African American: 20 1 85+: Native American/Native Alaskan: 6 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 102 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 33 Chinese: Female: 69 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 102 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 75 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 49 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 2 0 Limited English: 0 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 70 5 7 Greatest Economic Need (Minority): Total: 102 Greatest Economic Need (Non-Minority): 78 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 3

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Lassen, Modoc, Shasta, Siskiyou and

Provider Contact Name: *Cathy Cobbaert* Provider Contact Phone: Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod		ES CLOSED IN QUAR d by Case Closing Code &	- 	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	3	2	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	7	3	3	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	3	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	1	0	2
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	52	45	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	20	15	3	1
E3. Other Housing:	2	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	2	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	3	0	1

Fiscal Year: 2015-2016

Quarter: 3								
PSA: 2	AAA Name: PSA	A 2 Area Age	ncy on Aging					
AAA Contact Na	me:		AAA	Contact Phon	e:		AAA Contact	Email:
Provider N	Name: Legal Services of	f Northern C	alifornia		Cou	unty(ies): Lassen, M	odoc, Shasta,	Siskiyou aı
Provider Co	ontact Name: Cathy Col	baert	Provi	der Contact P	hone:		Provider Cont	act Email:
INDIVIDUAL RIGH	ITS							
G1. Immigr	ration/Naturalization:		0		0	0		0
G2. Elder A	Abuse/Neglect/Exploitation	n:	0		0	0		0
G3. Other I	Individual Rights:		5		4	0		1
MISCELLANEOUS	S							
H1. Estate	Planning/Wills/Trusts:		10		10	0		0
H2. Advanc	ce Health Care Directives	(AHCD):	4		4	0		0
H3. Financi	ial Powers of Attorney:		0		0	0		0
H4. Other N	Miscellaneous:		0		0	0		0
TOT	TAL CASES OPENED IN	QUARTER:	117	TOTAL CA	SES CLOSI	ED IN QUARTER BY C	ASE CLOSED	CODE
			•	TOTAL CO AND AD		TOTAL LIMITED ADD. SERVICES	TOTAL LEG	
					97	8		5
тс	OTAL ESTIMATED CASE	WORK HOU	RS SPENT:	509				
		OUTREACH	I/COMMUNITY EI	DUCATION A	CTIVITIES D	ATA		
		INFORM	ATION ON SPECI	AL OUTREAC	CH ACTIVITI	FS		
Date	Location (If Applicable)		reach Activity		Groups Ta Outreach		People I	Est. Hours
							Reached	
02/17/16	Lassen County Family Law Fac	Overview o	f Services		Court Staf	f	2	2
03/03/16	Burney Senior Ctr	Housing Pr	esentation		Seniors		19	6
03/08/16	Senior Fraud Prevention Fair	Provided co general ser	ounsel, information vices, etc	about	Senior Citi	zens of Shasta County	105	6
03/15/16	Beacon of Hope Meeting Yreka Com	Overview o	f Services		Service Pr Income ar	oviders for Low- nd Seniors	2	5

Seniors

26

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5 27 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Presentation of services and information

on housing/wills

Alturas Senior Center

Fiscal Year: 2015-2016

Quarter: 3

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Lassen, Modoc, Shasta, Siskiyou and

0

Provider Contact Name: Cathy Cobbaert Provider Contact Phone: Provider Contact Email:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2015-2016

Quarter: 3

PSA: 3 AAA Name: Area 3

AAA Contact Name: Marry Neumann AAA Contact Phone: (530) 898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: (530) 345-9491 Provider Contact Email: jhaffner@LSNC.net or bse

Total Unduplicated Client Count for Quarter: 148

Total Cases Closed in Quarter: 149

Total Units of Service for Quarter (Unit=1 Hour): 996

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 44 Two or More Races: 65-74: 66 Caucasian: 125 75-84: African American: 22 4 85+: Native American/Native Alaskan: 10 16 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 148 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 42 Chinese: Female: 106 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 148 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 98 Vietnamese: Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 100 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 66 0 Greatest Economic Need (Minority): Total: 19 148 Greatest Economic Need (Non-Minority): 78 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY** Hispanic/Latino:

Fiscal Year: 2015-2016

Quarter: 3

PSA: 3 AAA Name: Area 3

AAA Contact Name: Marry Neumann AAA Contact Phone: (530) 898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: (530) 345-9491 Provider Contact Email: jhaffner@LSNC.net or bse

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	17	10	7	0		
A2. Contracts/Warranties:	5	5	0	1		
A3. Other Consumer/Finance:	2	1	1	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	1	1	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	1	0	1	0		
C3. Other Family:	1	1	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	5	5	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	4	3	1	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	45	33	7	2		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	11	5	0		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	1	1	0	0		
F2. Supplemental Security Income (SSI):	2	2	2	1		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	5	3	1	1		

Fiscal Year: 2015-2016

Quarter: 3

PSA: 3	AAA Name:	Area 3							
AAA Contact Na	me: <i>Marry Neumar</i>	nn		AAA C	Contact Phone:	(530) 89	8-5961	AAA Conta	ct Email: m
Provider I	Name: Legal Servic	es of Northern C	California			Col	unty(ies): Butte, Co	olusa, Glenn,	Plumas, T
Provider C	ontact Name: <i>Jennit</i>	er Haffner or Ba	rbara Sega	Provid	ler Contact Pho	ne: <i>(530)</i>	345-9491	Provider Co	ntact Emai
INDIVIDUAL RIGH	HTS								
G1. Immig	ration/Naturalization:		0			0	C		0
G2. Elder A	Abuse/Neglect/Exploit	ation:	0			0	C		0
G3. Other	Individual Rights:		4			5	C		0
MISCELLANEOU	S		-		•			-	
H1. Estate	Planning/Wills/Trusts	:	14			9	5		0
H2. Advan	ce Health Care Directi	ves (AHCD):	13			4	8	B	0
H3. Financ	ial Powers of Attorney	':	12			4	8	B	0
H4. Other	Miscellaneous:		0			0	C		0
TO	TAL CASES OPENEI	O IN QUARTER:	14	8	TOTAL CAS	ES CLOS	ED IN QUARTER BY	CASE CLOS	ED CODE
					TOTAL COUN AND ADVI	-	TOTAL LIMITED ADD. SERVICES	TOTAL LI REPRESEN	
						98	46		5
т	OTAL ESTIMATED C	ASE WORK HOL	JRS SPENT	:	929				
		OUTREAC	H/COMMUN	ITY ED	UCATION ACT	IVITIES D	ATA		
		INFORM	ATION ON	SPECIA	AL OUTREACH	ACTIVITI	ES		
Date	Location (If Applicable)	Type of Ou	treach Activ	ity		Groups Ta Outreach	rgeted By	Est # of People Reached	Est. Hours
01/07/16	Butte Co	Outreach t	n Madi-Cal C	linic		Droviders			1 5

Date	(If Applicable)	Type of Outreach Activity	Outreach	People Reached	Hours
01/07/16	Butte Co	Outreach to Medi-Cal Clinic	Providers	2	1.5
1/11/16	Butte Co	Outreach to Vet Center	Providers	9	12
01/20/16	Butte Co	Outreach to Center for Health Communities	Providers	2	1.5
01/28/16	Butte Co	Outreach to Ampla Health	Providers	2	1.5
02/02/16	Butte	Outreach to Torres Shelter	Providers	4	1.5
02/04/16	Butte	Outreach to Davita Dialysis Program	Providers	2	1.5
3/2/16	Butte	Outreach to Enloe Hospital re Medical Transportation	Provider	3	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 22

Fiscal Year: 2015-2016

Quarter: 3

PSA: 3 AAA Name: Area 3

AAA Contact Name: Marry Neumann AAA Contact Phone: (530) 898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: (530) 345-9491 Provider Contact Email: jhaffner@LSNC.net or bse

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
2/5/16	Butte Co.	Presentation at Torres Shelter re Health and health access	Providers	9	13
2/8/16	Plumas	MDT Meeting	Providers	6	3.
2/9/16	Tehama	MDT Meeting	Providers	5	1.
2/16/16	Glenn Co.	Presentation to Human Resources	Providers	3	
2/17/16	Butte Co.	MDT Meeting	Providers	20	
2/22/16	Plumas Co.	MDT Meeting	Providers	2	1.
3/23/16	Butte Co.	Hispanic Resource Council Presentation	Providers	2	1.
2/16/2016	Butte Co.	Presentation to Butte 211	Providers	3	
2/17/2016	All Counties	Presentation to Passages Advisory Council	Providers	20	
3/2/2016	Butte Co.	Presentation to Davita re medical transportation	Providers	2	1.
3/7/2016	Glenn Co.	POA Presentation in Willows	Seniors	10	3.
3/8/2016	Butte Co.	Hispanic Resource Council meeting	Providers	8	
3/15/2016	Butte Co.	Greater Chico Homeless Task Force	Providers	25	2.
3/16/2016	Tehama Co.	MDT Meeting	Providers	30	3.
3/28/2016	Butte Co.	Presentation to Community Legal Information Center	Providers	10	
3/29/2016	Butte Co.	Vet Center Event	Consumers	7	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 12

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 50

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916-551-2144 Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter: 417

Total Cases Closed in Quarter: 337

Total Units of Service for Quarter (Unit=1 Hour): 1314

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 118 Two or More Races: 65-74: 187 Caucasian: 234 75-84: African American: 86 82 85+: Native American/Native Alaskan: 26 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 417 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 137 Chinese: 3 Female: 280 Filipino: 9 Client Declined to Provide Information: 0 Japanese: Total: 417 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 265 Vietnamese: Homebound: 3 Guamanian: 0 Lives Alone: Hawaiian: 247 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 0 Limited English: 27 Race Unknown/Some Other Race: 71 Client Declined to Provide Information: Rural: 0 6 Greatest Economic Need (Minority): Total: 68 417 Greatest Economic Need (Non-Minority): 234 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

43

Fiscal Year: 2015-2016

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916-551-2144 Provider Contact Email: rbaca@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Proble		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	21	16	1	0	
A2. Contracts/Warranties:	11	6	0	0	
A3. Other Consumer/Finance:	25	22	0	1	
EMPLOYMENT					
B1. Discrimination:	1	0	0	0	
B2. Other Employment:	6	6	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	17	17	0	0	
C2. Conservatorship:	1	1	1	0	
C3. Other Family:	8	7	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	15	2	1	0	
D2. Medicare:	3	1	1	0	
D3. Other Health/Community Based Care:	4	2	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	126	88	12	1	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	17	1	0	
E3. Other Housing:	23	14	0	0	
INCOME MAINTENANCE					
F1. Social Security:	12	9	0	0	
F2. Supplemental Security Income (SSI):	7	5	1	0	
F3. Pensions/Retiree Benefits:	14	9	7	0	
F4. Other Income Maintenance:	6	5	0	0	

Fiscal Year: 2015-2016

Quarter: 3						
PSA: 4	AAA Name: Area	4 Agency on Aging				
AAA Contact Na	ame: <i>Jane Stan</i>	A	AA Contact Phone: 916-48	6-1876	AAA Contact Email: jst	an@agencyonaging4.org
Provider I	Name: Sacramento Senio	or Legal Services	Co	ounty(ies): Sacramen	to	
Provider C	Contact Name: Rachel Baca	a Pr	rovider Contact Phone: 916-	551-2144	Provider Contact Email	: rbaca@lsnc.net
INDIVIDUAL RIGI	HTS					
G1. Immig	gration/Naturalization:	0	0	0	0	•
G2. Elder A	Abuse/Neglect/Exploitation:	16	15	0	0	•
G3. Other	Individual Rights:	22	17	0	0	
MISCELLANEOU	IS					
H1. Estate	e Planning/Wills/Trusts:	53	42	0	0	•
H2. Advan	nce Health Care Directives (A	HCD): 6	5	0	0	•
H3. Financ	cial Powers of Attorney:	6	3	1	0	
H4. Other	Miscellaneous:	0	0	0	0	
ТО	TAL CASES OPENED IN Q	UARTER: 419	TOTAL CASES CLOS	SED IN QUARTER BY (CASE CLOSED CODE	
		,	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	1
			AND ADVICE	ADD. SERVICES	REPRESENTATION	.
			309	26	2	
т	OTAL ESTIMATED CASE V	VORK HOURS SPENT:	1284			
		OUTREACH/COMMUNITY	EDUCATION ACTIVITIES	DATA		
		INFORMATION ON SPE	ECIAL OUTREACH ACTIVIT	TES		
Date	Location (If Applicable)	Type of Outreach Activity	Groups T Outreach	argeted By	Est # of Est. People Hours Reached	
03/10/16		Met with director and provoverview of SLH services	Seniors		1 1.9	
	TOTAL # OF SPEC	CIAL OUTREACH ACTIVIT	IES IN THE QUARTER:	0		
TOTAL EST	TIMATED # OF SPECIAL O		-	2		
	INFORMATION	ON ON COMMUNITY LEG	GAL EDUCATION PROGRAI	MS/ACTIVITIE		
Date	Location (If Applicable)	Topic	Targeted	Audience	Est # of Est. Participants Hours	
01/12/16	Cordova Senior	Wills & Trusts	Seniors		10 3.9	
01/14/16	Dante Club in Sacramento	Scams	SIRS – R	etired Seniors	130 3.7	
01/20/16	St. Francis Manor	Advance Health Care Direc	Seniors		12 2.8	

Fiscal Year: 2015-2016

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916-551-2144 Provider Contact Email: rbaca@lsnc.net

01/25/16	ACC Seniors Services	Pensions	Seniors	11	2.1
02/21/16	VOA Veterans Services	Tenants Rights	Military/Families/Veterans	85	2.8
02/23/16	Hart Senior Center	Pensions	Seniors	6	2.3
02/25/16	Capitol Mall	Legal Aid to Seniors	Legislative staff	12	3
02/26/16	Sunburst Projects	Overview of LSNC/SLH Services	Social Workers	7	1.9
03/09/16	Patinum Palace in Rancho Cordova	Overview of SLH Services at the #rd Annual Community Network Breakfast	Service providers	75	2.9
03/23/16	Diakonia Housing in Sacramento	Tenant Rights	Seniors	9	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 28

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Lori Howton AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@agencyonaging4.org

County(ies): Yolo

Provider Name: Legal Services of Northern California

Provider Contact Name: Alysa Meyer Provider Contact Phone: 530-662-1065 Provider Contact Email: ameyer@lsnc.net

Total Unduplicated Client Count for Quarter: 92

Total Cases Closed in Quarter: 141

Total Units of Service for Quarter (Unit=1 Hour): 332

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 24 Two or More Races: 65-74: 42 Caucasian: 51 75-84: African American: 21 6 85+: 5 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 92 Asian Indian: **CLIENT GENDER** Cambodian: Male: 41 Chinese: Female: 51 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 92 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 49 Vietnamese: 0 Homebound: Guamanian: 2 0 Lives Alone: Hawaiian: 53 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 1 Limited English: Race Unknown/Some Other Race: 28 16 Client Declined to Provide Information: Rural: 16 0 Greatest Economic Need (Minority): Total: 30 92 Greatest Economic Need (Non-Minority): 40 Greatest Economic Need (Minority Status Unknown): 0

25

Fiscal Year: 2015-2016

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Lori Howton AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@agencyonaging4.org

County(ies): Yolo

Provider Name: Legal Services of Northern California

Provider Contact Name: Alysa Meyer Provider Contact Phone: 530-662-1065 Provider Contact Email: ameyer@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)		ES CLOSED IN QUAR'd by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	23	18	4	2
A2. Contracts/Warranties:	14	10	3	0
A3. Other Consumer/Finance:	6	5	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	9	5	3	1
D2. Medicare:	3	0	1	0
D3. Other Health/Community Based Care:	3	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	43	29	5	9
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	3	0	1
E3. Other Housing:	6	4	2	0
INCOME MAINTENANCE				
F1. Social Security:	3	2	3	0
F2. Supplemental Security Income (SSI):	5	3	1	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	3	1	2	0

Fiscal Year: 2015-2016

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A Contact Nan	ne: Jane Stan, Lori Hou	wton	AAA	Contact Phone: 916-	486-1876	AAA Conta	ct Email: jstan@agencyonaging4.o
Provider Na	ame: Legal Services of	Northern Cali	fornia		County(ies): Yolo		
Provider Co	Provider Contact Name: <i>Alysa Meyer</i> Provider Contact Phone: <i>530-662-1065</i> Provider Contact						ontact Email: ameyer@lsnc.net
VIDUAL RIGH	TS						
G1. Immigra	ation/Naturalization:		2		0	1	0
G2. Elder Ab	ouse/Neglect/Exploitation:		3		1	0	0
G3. Other Ir	ndividual Rights:		0		2	0	0
CELLANEOUS							
H1. Estate P	Planning/Wills/Trusts:		6		5	1	0
H2. Advance	e Health Care Directives (A	AHCD):	8		5	2	0
H3. Financia	I Powers of Attorney:		0		0	0	0
H4. Other M	liscellaneous:		0		0	0	0
ТОТ	AL CASES OPENED IN (QUARTER:	147	TOTAL CASES CL	OSED IN QUARTER B	Y CASE CLOS	ED CODE
		,		TOTAL COUNSEL	TOTAL LIMITED	TOTAL L	
				AND ADVICE	ADD. SERVICES	REPRESEN	TATION
						80	13
то	TAL ESTIMATED CASE \	WORK HOURS	SPENT:				
то			Į*	<u> </u>	8		
то			Į*	313	8		
то		OUTREACH/C	OMMUNITY E	313	S DATA		
		OUTREACH/C	OMMUNITY E	313 EDUCATION ACTIVITIES S IN THE QUARTER:	S DATA		
	TOTAL # OF SPECIAL C	OUTREACH/C	OMMUNITY E	313 EDUCATION ACTIVITIES S IN THE QUARTER:	S DATA 0 0		
	TOTAL # OF SPECIAL C	OUTREACH/C CIAL OUTREACH DUTREACH AC ION ON COMM	OMMUNITY E	313 EDUCATION ACTIVITIES S IN THE QUARTER: S IN THE QUARTER: L EDUCATION PROGR	S DATA 0 0		13
TOTAL ESTI	TOTAL # OF SPECIAL C	OUTREACH/C	OMMUNITY E	313 EDUCATION ACTIVITIES S IN THE QUARTER: S IN THE QUARTER: L EDUCATION PROGR	S DATA 0 0 RAMS/ACTIVITIE	30	Est.
TOTAL ESTI	TOTAL # OF SPECIAL CONTROL INFORMATION	OUTREACH/C CIAL OUTREACH DUTREACH AC ION ON COMM	OMMUNITY E	313 EDUCATION ACTIVITIES S IN THE QUARTER: S IN THE QUARTER: L EDUCATION PROGR	S DATA O O RAMS/ACTIVITIE ed Audience	Est # of	Est.
Date	TOTAL # OF SPECIAL CONTROL OF SP	OUTREACH/C CIAL OUTREACH OUTREACH AC ION ON COMM	OMMUNITY E	313 EDUCATION ACTIVITIE ES IN THE QUARTER: ES IN THE QUARTER: L EDUCATION PROGF	S DATA 0 0 RAMS/ACTIVITIE ed Audience Adults	Est # of Participar	Est.

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto AAA Contact Phone: 916-486-1876 AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker Provider Contact Phone: 530-217-4026 Provider Contact Email: hwhitaker@lsnc.net

Total Unduplicated Client Count for Quarter: 119

Total Cases Closed in Quarter: 119

Total Units of Service for Quarter (Unit=1 Hour): 630

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 36 Two or More Races: 65-74: 50 Caucasian: 103 75-84: African American: 26 1 85+: 7 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 119 Asian Indian: **CLIENT GENDER** Cambodian: Male: 35 Chinese: Female: 84 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 119 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 55 Vietnamese: 0 Homebound: Guamanian: 11 0 Lives Alone: Hawaiian: 75 Institutionalized: Samoan: 2 0 6 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 0 Race Unknown/Some Other Race: 3 Client Declined to Provide Information: Rural: 71 8 5 Greatest Economic Need (Minority): Total: 119 Greatest Economic Need (Non-Minority): 51 Greatest Economic Need (Minority Status Unknown): 1 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto AAA Contact Phone: 916-486-1876 AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker Provider Contact Phone: 530-217-4026 Provider Contact Email: hwhitaker@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUART d by Case Closing Code & L	· - · · ·
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			·	
A1. Bankruptcy/Debt Collection:	11	12	0	0
A2. Contracts/Warranties:	10	10	0	0
A3. Other Consumer/Finance:	7	5	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	3	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	3	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	36	33	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	4	0	0
E3. Other Housing:	8	6	0	0
INCOME MAINTENANCE				
F1. Social Security:	8	6	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	2	0	0

Fiscal Year: 2015-2016

Quarter: 3

arter: 3									
SA: 4 AA Contact Name: Da	AAA Name: Area 4 ave Soto	Agency on Ag		A Contact Phone	e: 916-486-1	876	AAA Contact	Email: dsoto@a	a4aa com
	Legal Services of N	lorthern Califo				nty(ies): <i>Nevada, P</i>			
	ame: W.H. (Herb) I			vider Contact Pl	hone: 530-217-4026 Provider Contact Email: hwhitaker@lsnc				itaker@lsnc.net
DIVIDUAL RIGHTS									
G1. Immigration/Na	aturalization:		0		0	0		0	
G2. Elder Abuse/Ne	eglect/Exploitation:		5		6	0		0	
G3. Other Individua	al Rights:		2		0	0		0	
SCELLANEOUS		,							
H1. Estate Planning	g/Wills/Trusts:		19		19	0		0	
H2. Advance Health	n Care Directives (AF	ICD):	4		3	0		0	
H3. Financial Power	rs of Attorney:		0		0	0		0	
H4. Other Miscellan	neous:		2		4	0		0	
TOTAL CAS	SES OPENED IN QU	JARTER:	127	TOTAL CA	SES CLOSE	D IN QUARTER BY (CASE CLOSE	CODE	
101/12 0/10	320 01 21123 III Q	, uti = iti	127	TOTAL COL		TOTAL LIMITED	TOTAL LEG		
				AND AD	VICE	ADD. SERVICES	REPRESENTA	TION	
					119	0	ļ	0	
TOTAL ES	STIMATED CASE W	ORK HOURS S	PENT:	594					
	0	UTREACH/CO	MMUNITY	EDUCATION AC	CTIVITIES DA	TA			
•	TOTAL # OF SPECI	AL OUTREACH	ACTIVITII	ES IN THE QUA	RTER:	0			
TOTAL ESTIMATED	# OF SPECIAL OU	TREACH ACTI	VITY HOU	RS IN THE QUA	RTER:	0			
	INFORMATIO	N ON COMMU	NITY LEGA	AL EDUCATION	PROGRAMS	ACTIVITIE			
Date Location (If Appli		opic			Targeted Au	ıdience	Est # of Participants	Est. Hours	
		Planning & calls	to agencies		Senior Prov	iders	20	1	
		Planning & calls			Senior Prov		20	2	
		Presentation: Se		·	Senior Prov		35	2	
	es - Rocklin i	ncluding SSI, M HICAP			Berner 1101	idelia	33		
	es - Rocklin i	Presentation: Se ncluding SSI, M HICAP			Senior Prov	iders	20	1	
	es - Rocklin i	Presentation: Se ncluding SSI, M			Senior Prov	iders	25	1	

HICAP

Fiscal Year: 2015-2016

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto AAA Contact Phone: 916-486-1876 AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker Provider Contact Phone: 530-217-4026 Provider Contact Email: hwhitaker@lsnc.net

01/27/16	Health & Human Services - Auburn	Presentation: Senior Legal Services including SSI, Medi-Cal, LSNC Health, HICAP	Senior Providers	35	
01/27/16	Health & Human Services - Auburn	Presentation: Senior Legal Services including SSI, Medi-Cal, LSNC Health, HICAP	Senior Providers	25	
2/2016	Nevada County	Planning & calls to agencies	Senior Providers	25	
2/2016	Placer County	Planning & calls to agencies; PSAs	Senior Providers	25	
03/03/16	Santucci Justice Center, Placer Co.	Presentation: Updates to LSNC Services for Seniors/Disabled in PLACER County	Older Adults and Service Providers	15	
03/03/16	Mother Lode Regional Office	Planning, Prep and travel to Presentations and Placer Outreach	Older Adults and Service Providers	15	
03/03/16	LSNC Nevada Office	Planning, Prep and travel to Presentations and Nevada Outreach	Older Adults and Service Providers	15	
03/04/16	Mother Lode Regional Office	Planning, Prep and travel to Presentations and Sierra Outreach	Older Adults and Service Providers	30	
03/04/16	Seven Hills District, Nevada City, CA	Presentation: LSNC Services for Seniors/Disabled in NEVADA County	Nevada County Lawyer Referral Service and Pro Bono Attorneys	6	
03/10/16	Western Sierra Regional Center Downieville	Presentation: LSNC Services for Seniors/Disabled in SIERRA County	Older Adults and Service Providers	19	
03/25/16	Nevada City, CA	Presentation: LSNC Services for Seniors/Disabled in NEVADA County	Nevada County Community Legal Program	9	
03/29/16	Maidu Community Center, Roseville, CA	Participated in AAA4 Town hall Meeting	Older Adults and Service Providers	8	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 17

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 36

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Yuba Sutter Legal Center County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend Provider Contact Phone: 530-742-8289 Provider Contact Email: susan@yslegal.comcastb

Total Unduplicated Client Count for Quarter: 69

Total Cases Closed in Quarter: 45

Total Units of Service for Quarter (Unit=1 Hour): 516

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 13 Two or More Races: 65-74: 32 Caucasian: 68 75-84: African American: 16 1 85+: Native American/Native Alaskan: 8 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 69 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 28 Chinese: Female: 41 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 69 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 15 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 36 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 0 Limited English: 4 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 29 0 3 Greatest Economic Need (Minority): Total: 69 Greatest Economic Need (Non-Minority): 29 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2015-2016

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Yuba Sutter Legal Center County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend Provider Contact Phone: 530-742-8289 Provider Contact Email: susan@yslegal.comcastb

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)			ES CLOSED IN QUART d by Case Closing Code & L	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		7	3	2	0
A2. Contracts/Warranties:		2	0	0	0
A3. Other Consumer/Finance:		3	0	0	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		0	0	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0
C2. Conservatorship:		1	1	0	0
C3. Other Family:		0	0	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		3	1	0	1
D2. Medicare:		0	0	0	0
D3. Other Health/Community Based Care:		0	0	1	0
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		8	1	1	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	6	4	5	1
E3. Other Housing:		3	0	1	0
INCOME MAINTENANCE					
F1. Social Security:		0	0	0	0
F2. Supplemental Security Income (SSI):		1	1	0	1
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		1	0	0	0

Fiscal Year: 2015-2016

03/10/16

03/14/16

Buttes Christian

DOLS

Senior Issues

Fraud

Quarter: 3

PSA: 4	AAA Name: Are	a 4 Agency o	on Aging								
AAA Contact Nar	me: Jane Stan			AAA C	ontact Phone	916-486	6-1 <i>876</i>		AAA Conta	ct Email: <i>js</i>	stan@agencyonaging4.org
Provider N	lame: Yuba Sutter Leg	al Center				Co	unty(ies): Su	itter and	Yuba Coul	nties	
Provider Co	ontact Name: Susan To	wnsend		Provide	er Contact Ph	one: <i>530-7</i>	742-8289		Provider Co	ontact Ema	il: susan@yslegal.comcastb
INDIVIDUAL RIGH	ITS										
G1. Immigr	ration/Naturalization:		0	·		0		0		()
G2. Elder A	buse/Neglect/Exploitation	n:	2	[]		0		1		(
G3. Other I	individual Rights:		2	[]		0		1		1	Ī
MISCELLANEOUS	3										
H1. Estate I	Planning/Wills/Trusts:		2	[]		2		1		(
H2. Advanc	e Health Care Directives	(AHCD):	18	[]		1		9		(
H3. Financia	al Powers of Attorney:		17	[]		0		3		(
H4. Other N	Miscellaneous:		0			0		0		(<u>ה</u>
TOT	TAL CASES OPENED IN	QUARTER:	86		TOTAL CAS	SES CLOS	ED IN QUART	ER BY C	ASE CLOS	ED CODE	
			j 00		TOTAL COU	INSEL	TOTAL LIMIT	ΓED	TOTAL L REPRESEN	EGAL	4
				Ī	7,110 7,10 1	14	/ IDDI GERTI	25	REFILESER		5
то	TAL FOTIMATED CACE	WORK HOL	IDO ODENT.		500	11	,	23	,	,	,
	TAL ESTIMATED CASE	WORK HOU	JRS SPENT:	ļ	500						_
		OUTREACI	H/COMMUNI	TY EDU	JCATION AC	TIVITIES D	DATA				
	TOTAL # OF SPI	ECIAL OUTR	EACH ACTIV	/ITIES I	IN THE QUA	RTER:	0				
TOTAL ESTI	IMATED # OF SPECIAL	OUTREACH	ACTIVITY H	OURS I	N THE QUA	RTER:	0				
	INFORMA	TION ON CO	MMUNITY L	EGAL E	DUCATION	PROGRAM	MS/ACTIVITIE				
Date	Location (If Applicable)	Topic				Targeted	Audience		Est # of Participar	Est. nts Hours	
01/14/16	Yuba County Senior Center	Medicare C	Changes			Seniors			2	2 2	
01/20/16	Summerfield Assisted Living	YSLC Servi	ces			Seniors			2	5 1	
01/28/16	Yuba City Senior Center	Transferrin	g Property			Seniors				8 4	
02/04/16	CRLA	Tenants Ri	ghts			Seniors				3 4	
03/09/16	Yuba County Senior Center	Medi-Cal				Seniors			1	6 2	

Seniors

Seniors

1.5 1.5

97

Fiscal Year: 2015-2016

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Yuba Sutter Legal Center County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend Provider Contact Phone: 530-742-8289 Provider Contact Email: susan@yslegal.comcastb

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas AAA Contact Phone: 415-473-6947 AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of the North Bay County(ies): Marin County

Provider Contact Name: David Levin Provider Contact Phone: 415-492-0230 ext. 303 Provider Contact Email: Dlevin@legalaidmarin.org

69

Total Unduplicated Client Count for Quarter: 83

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 413

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 23 Two or More Races: 65-74: 38 Caucasian: 63 75-84: African American: 20 8 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 83 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 25 Chinese: Female: 58 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 83 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 34 Vietnamese: 0 Homebound: Guamanian: 9 0 Lives Alone: Hawaiian: 66 Institutionalized: Samoan: 2 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 1 Limited English: 6 Race Unknown/Some Other Race: 6 Client Declined to Provide Information: Rural: 2 3 Greatest Economic Need (Minority): Total: 83 16 Greatest Economic Need (Non-Minority): 29 Greatest Economic Need (Minority Status Unknown): 1

Fiscal Year: 2015-2016

Quarter: 3

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas AAA Contact Phone: 415-473-6947 AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of the North Bay County(ies): Marin County

Provider Contact Name: David Levin Provider Contact Phone: 415-492-0230 ext. 303 Provider Contact Email: Dlevin@legalaidmarin.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)			ES CLOSED IN QUART d by Case Closing Code & L	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LF
CONSUMER/FINANCE			<u> </u>	<u> </u>	
A1. Bankruptcy/Debt Collection:		3	3	0	
A2. Contracts/Warranties:		1	2	0	
A3. Other Consumer/Finance:		6	2	1	
EMPLOYMENT					
B1. Discrimination:		0	0	0	
B2. Other Employment:		4	3	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		3	3	0	
C2. Conservatorship:		0	0	0	
C3. Other Family:		1	0	1	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		0	0	0	
D2. Medicare:		0	1	0	
D3. Other Health/Community Based Care:		1	1	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	1	.8	12	3	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		1	0	0	
E3. Other Housing:		.0	4	2	
INCOME MAINTENANCE					
F1. Social Security:		1	0	0	
F2. Supplemental Security Income (SSI):		0	0	0	
F3. Pensions/Retiree Benefits:		0	0	0	
F4. Other Income Maintenance:		0	1	0	

Fiscal Year: 2015-2016

Quarter: 3

PSA: 5 AAA Name: Marin County							
AAA Contact Name: Ana Bagtas	AAA C	Contact Phone: 415-473	6947	AAA Contact Email: aba	ngtas@marincounty.org		
Provider Name: Legal Aid of the North Bay	•	Cou	ınty(ies): Marin Cou	nty			
Provider Contact Name: David Levin	Provid	Provider Contact Phone: 415-492-0230 ext. 303 Provider Contact Email					
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0	0	0	0			
G2. Elder Abuse/Neglect/Exploitation:	9	2	0	0			
G3. Other Individual Rights:	1	0	0	0			
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	17	11	0	0			
H2. Advance Health Care Directives (AHCD):	0	0	0	0			
H3. Financial Powers of Attorney:	0	7	0	0			
H4. Other Miscellaneous:	7	6	2	0			
TOTAL CASES OPENED IN QUARTER	R: 83	TOTAL CASES CLOSI	ED IN QUARTER BY C	CASE CLOSED CODE			
		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL			
		AND ADVICE	ADD. SERVICES	REPRESENTATION			
		58	9	2			
TOTAL ESTIMATED CASE WORK HO	OURS SPENT:	405					
OUTREA	CH/COMMUNITY ED	UCATION ACTIVITIES D	ATA				
INFOR	MATION ON SPECIA	L OUTREACH ACTIVITIE	ES				
Date Location Type of C	Outreach Activity	Groups Ta	rgeted By	Est # of Est.			
(If Applicable)		Outreach		People Hours Reached			
03/07/16 Point Reyes Landlord	l-Tenant Workshop	Senior Ho	using Ctr	24 5			
03/31/16 San Rafael POA-Hea	althcare Directive	Seniors/O	der adults	24 3			
TOTAL # OF SPECIAL OUT	REACH ACTIVITIES	IN THE QUARTER:	2				
TOTAL ESTIMATED # OF SPECIAL OUTREAC			8				
TOTAL # OF COMMUNITY LEGAL EDUC	CATION PROGRAMS	IN THE QUARTER:	0				
TOTAL ESTIMATED # OF COMMUNITY LEGAL I			0				

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Maria V Provider Contact Phone: 415-553-3408 415-553-340 Provider Contact Email: cosorio@Ircl.org , paula@

Total Unduplicated Client Count for Quarter: 51

Total Cases Closed in Quarter: 27

Total Units of Service for Quarter (Unit=1 Hour): 785

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 14 Two or More Races: 65-74: 19 Caucasian: 0 75-84: African American: 13 1 85+: 5 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 51 Asian Indian: **CLIENT GENDER** Cambodian: Male: 16 Chinese: Female: 35 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 51 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 9 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: 0 Hawaiian: Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: Race Unknown/Some Other Race: 47 46 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 0 51 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

47

Fiscal Year: 2015-2016

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Maria V Provider Contact Phone: 415-553-3408 415-553-340 Provider Contact Email: cosorio@Ircl.org , paula@

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)		ES CLOSED IN QUAR and by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	2	1	0	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	4	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	16	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	10	2	0	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2015-2016

03/09/16

03/16/16

LRCL

LRCL

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: Michael.Zaugg@sfgov.org Provider Name: La Raza Centro Legal, Inc. County(ies): City & County of San Francisco, CA Provider Contact Name: Carlos Osorio JD, LLM & Maria V Provider Contact Phone: 415-553-3408 415-553-340 Provider Contact Email: cosorio@lrcl.org . paula@ **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: 0 0 0 0 G2. Elder Abuse/Neglect/Exploitation: 0 0 0 G3. Other Individual Rights: 0 0 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 8 0 0 8 H2. Advance Health Care Directives (AHCD): 0 0 0 H3. Financial Powers of Attorney: 2 0 0 0 H4. Other Miscellaneous: 9 7 0 0 **TOTAL CASES OPENED IN QUARTER:** TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE 51 TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION 16 0 11 TOTAL ESTIMATED CASE WORK HOURS SPENT: 765 **OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES** Date Type of Outreach Activity Groups Targeted By Location Est # of Est. Outreach People Hours (If Applicable) Reached 01/13/16 LRCL La Raza Centro Legal Senior Clinic Elder LRCL La Raza Centro Legal Senior Clinic Elder 2 01/20/16 02/10/16 LRCL La Raza Centro Legal Senior Clinic Elder 2 LRCL 2 02/17/16 La Raza Centro Legal Senior Clinic Elder

Elder

Elder

2

2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

La Raza Centro Legal Senior Clinic

La Raza Centro Legal Senior Clinic

Fiscal Year: 2015-2016

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Maria V Provider Contact Phone: 415-553-3408 415-553-340 Provider Contact Email: cosorio@Ircl.org , paula@

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
02/18/16	OMI Senior Center 65 Beverly, San Francisco CA 94132	Public Benefits and Housing Issues	Elders	19 8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: Michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: Howard M. Levy Provider Contact Phone: 415-538-3333 x307 Provider Contact Email: hlevy@laesf.org

Total Unduplicated Client Count for Quarter: 194

Total Cases Closed in Quarter: 97

Total Units of Service for Quarter (Unit=1 Hour): 2414

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 40 65-74: 88 Caucasian: 95 75-84: African American: 42 26 85+: Native American/Native Alaskan: 0 24 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 194 Asian Indian: 4 **CLIENT GENDER** Cambodian: 0 Male: 87 Chinese: 33 Female: 107 Filipino: 8 Client Declined to Provide Information: 0 Japanese: Total: 194 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 98 Vietnamese: 0 Homebound: Guamanian: 14 0 Lives Alone: Hawaiian: 94 Institutionalized: Samoan: 0 1 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 15 0 Limited English: 58 Race Unknown/Some Other Race: 26 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 69 194 Greatest Economic Need (Non-Minority): 55 Greatest Economic Need (Minority Status Unknown): 0

26

Fiscal Year: 2015-2016

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: Michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: *Howard M. Levy* Provider Contact Phone: *415-538-3333 x307* Provider Contact Email: *hlevy@laesf.org*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	8	2	0	3
A2. Contracts/Warranties:	4	1	0	0
A3. Other Consumer/Finance:	2	2	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	82	27	0	23
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	0	0
E3. Other Housing:	35	7	0	0
INCOME MAINTENANCE				
F1. Social Security:	10	8	0	0
F2. Supplemental Security Income (SSI):	7	5	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2015-2016

PSA: 6 AAA Name: Department of A	ging and Adult S	Services AAA			
AAA Contact Name: Michael Zaugg	AAA	Contact Phone: 415-355	-6790	AAA Contact Email: Mic	chael.zaugg@sfgov.org
Provider Name: Legal Assistance to the Elder	rly	Co	isco		
Provider Contact Name: Howard M. Levy	Provi	ider Contact Phone: 415-5	38-3333 x307	Provider Contact Email:	: hlevy@laesf.org
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	15	5	0	2	
G3. Other Individual Rights:	1	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	5	3	0	2	
H2. Advance Health Care Directives (AHCD):	2	0	0	0	
H3. Financial Powers of Attorney:	3	1	0	0	
H4. Other Miscellaneous:	13	3	0	0	
TOTAL CASES OPENED IN QUARTER:	194	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		67	0	30	
TOTAL ESTIMATED CASE WORK HOU	RS SPENT:	2414			
OUTREACH	I/COMMUNITY E	DUCATION ACTIVITIES D)ATA		
TOTAL # OF SPECIAL OUTRE	EACH ACTIVITIES	S IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH			0		
		,	ŭ		
TOTAL # OF COMMUNITY LEGAL EDUCAT	TION PROGRAMS	S IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL ED	UCATION HOURS	S IN THE QUARTER:	0		

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini Provider Contact Phone: 415-896-1701 Provider Contact Email: irmaa@advancingjustice-

42

Total Unduplicated Client Count for Quarter: 52

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 234

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 17 Two or More Races: 65-74: 17 Caucasian: 75-84: African American: 6 0 85+: Native American/Native Alaskan: 3 Asian/Pacific Islander Client Declined to Provide Information: 9 Total: 52 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 27 Chinese: 39 Female: 25 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 52 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 18 Homebound: Guamanian: 0 0 Lives Alone: 0 Hawaiian: Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 3 Limited English: 43 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 52 31 Greatest Economic Need (Non-Minority): 1 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2015-2016

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini Provider Contact Phone: 415-896-1701 Provider Contact Email: irmaa@advancingjustice-

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)			ES CLOSED IN QUART by Case Closing Code & I	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			ı		
A1. Bankruptcy/Debt Collection:		0	0	0	0
A2. Contracts/Warranties:		0	0	0	0
A3. Other Consumer/Finance:		0	0	0	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		4	2	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0
C2. Conservatorship:		0	0	0	0
C3. Other Family:		0	0	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		0	15	0	0
D2. Medicare:		0	0	0	0
D3. Other Health/Community Based Care:		0	0	0	0
HOUSING		_			
E1. Landlord-Tenant (Subsidized or Private Housing):	2	8	0	1	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0	0
E3. Other Housing:		0	0	0	0
INCOME MAINTENANCE					
F1. Social Security:		0	0	0	0
F2. Supplemental Security Income (SSI):		0	0	0	0
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		0	0	0	0

Fiscal Year: 2015-2016

PSA: 6 AAA Name: Department of	f Aging and Adult S	ervices AAA			
AAA Contact Name: Michael Zaugg	AAA	Contact Phone: 415-355	-6790	AAA Contact Email: mi	chael.zaugg@sfgov.org
Provider Name: Asian Americans Advanci	ng Justice - Asian L	aw Caucus Co	unty(ies): San Franc	isco	
Provider Contact Name: Irma Aronce, Grants	and Admini Provid	der Contact Phone: 415-8	96-1701	Provider Contact Email	: irmaa@advancingjustice-
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	18	17	0	1	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	0	0	0	0	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	2	2	0	0	
TOTAL CASES OPENED IN QUARTE	R: 52	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		36	1	5	
TOTAL ESTIMATED CASE WORK H	OURS SPENT:	234			
OUTREA	CH/COMMUNITY ED	DUCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OU	TREACH ACTIVITIES	S IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREAC	CH ACTIVITY HOURS	S IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUC	CATION PROGRAMS	S IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL		<u>-</u>	0		

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: Michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: Esther Leong Provider Contact Phone: 415-567-6255 Provider Contact Email: eleong@apilegaloutreach.

Total Unduplicated Client Count for Quarter: 62

Total Cases Closed in Quarter: 36

Total Units of Service for Quarter (Unit=1 Hour): 549

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 14 Two or More Races: 65-74: 22 Caucasian: 75-84: African American: 16 2 85+: Native American/Native Alaskan: 6 Asian/Pacific Islander Client Declined to Provide Information: 4 Total: 62 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 27 Chinese: 19 Female: 34 Filipino: 11 Client Declined to Provide Information: 1 Japanese: Total: 62 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 31 Vietnamese: 4 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 1 Limited English: 38 Race Unknown/Some Other Race: 13 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 49 62 Greatest Economic Need (Non-Minority): 4 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2015-2016

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: Michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: *Esther Leong* Provider Contact Phone: *415-567-6255* Provider Contact Email: *eleong@apilegaloutreach.*

CASES OPENED IN QUARTER		CAS	ES CLOSED IN QUART	TER .
(Total Cases Opened by Legal Problem Co	ode)	(Total Cases Close	d by Case Closing Code & I	Legal Problem Code)
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	1	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	1	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	6	6	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	5	5	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	4	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	2	0	0

Fiscal Year: 2015-2016

		Department of A	,g					
A Contact Na	ame: <i>Michael Zaugg</i>	1	AAA	Contact Phone	e: 415-355	-6790	AAA Contact	t Email: <i>Michael.zaugg@sfgov.org</i>
Provider	Name: Nihonmachi	Legal Outreach	lba API Legal Ou	ıtreach	Cor	unty(ies): San Franc	isco	
Provider (Contact Name: Esther	r Leong	Provi	der Contact Pl	hone: 415-5	67-6255	Provider Cor	ntact Email: eleong@apilegaloutrea
VIDUAL RIG	HTS	_						
G1. Immiç	gration/Naturalization:	l	13		4	0		0
G2. Elder	Abuse/Neglect/Exploita	ation:	8		5	0		0
G3. Other	Individual Rights:	l	0		0	0		0
CELLANEOU	JS							
	e Planning/Wills/Trusts:		8		3	0		0
H2. Advar	nce Health Care Directiv	ves (AHCD):	0		0	0		0
H3. Finan	cial Powers of Attorney	r:	1		1	0		0
H4. Other	Miscellaneous:	l	6		5	0		1
TC	TAL CASES OPENED	O IN QUARTER:	62	TOTAL CA	SES CLOS	ED IN QUARTER BY C	ASE CLOSE	D CODE
				TOTAL COL		TOTAL LIMITED	TOTAL LEG	
				AND AD		ADD. SERVICES	REPRESENT	
					35	0		1
т	OTAL ESTIMATED CA	ASE WORK HOU	RS SPENT:	507				
		OUTREACH	COMMUNITY E	DUCATION AC	TUUTIEO D			
			COMMONT	JUCATION AC	STIVITIES D)ATA		
		INFORMA	ATION ON SPECI					
Date	Location (If Applicable)					ES	Est # of People	Est. Hours
Date			ATION ON SPECI		CH ACTIVITI Groups Ta	ES		
Date 03/23/16		Type of Out	ATION ON SPECI	AL OUTREAC	Groups Ta Outreach	ES	People	
	(If Applicable)	Type of Out	reach Activity Educational Serie ancial Abuse)	AL OUTREAC	Groups Ta Outreach	ES argeted By	People Reached	Hours
03/23/16	(If Applicable)	Elder Abuse Bag #2: Fir	reach Activity Educational Serie ancial Abuse)	AL OUTREAC	Groups Ta Outreach Elders/Ge	ES argeted By eneral Public	People Reached	Hours
03/23/16	(If Applicable) Kimochi TOTAL # OF TIMATED # OF SPECI	Elder Abuse Bag #2: Fir	reach Activity Educational Serie ancial Abuse) EACH ACTIVITIES	AL OUTREAC es (Brown G IN THE QUA	Groups Ta Outreach Elders/Ge	eneral Public	People Reached	Hours
03/23/16	(If Applicable) Kimochi TOTAL # OF TIMATED # OF SPECI	Elder Abuse Bag #2: Fir SPECIAL OUTRE	reach Activity Educational Serie ancial Abuse) EACH ACTIVITIES	AL OUTREAC es (Brown G IN THE QUA	Groups Ta Outreach Elders/Ge	ES argeted By eneral Public 1 12 IS/ACTIVITIE	People Reached	Hours 12 Est.
03/23/16 TOTAL ES	(If Applicable) Kimochi TOTAL # OF TIMATED # OF SPECI INFOR Location	Elder Abuse Bag #2: Fir SPECIAL OUTRE IAL OUTREACH A MATION ON COM	reach Activity Educational Serie ancial Abuse) EACH ACTIVITIES	AL OUTREAC es (Brown S IN THE QUA S IN THE QUA EDUCATION	Groups Ta Outreach Elders/Ge RTER: PROGRAM	eneral Public 1 12 IS/ACTIVITIE Audience	People Reached 17 Est # of	Hours 12 Est. s Hours

Fiscal Year: 2015-2016

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: Michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: Esther Leong Provider Contact Phone: 415-567-6255 Provider Contact Email: eleong@apilegaloutreach.

03/14/16	Canon Kip	Elder Abuse Educational Series (Brown Bag #1: Caseworkers), (Note: the hours here include setup, outreach, and preparation for entire educational series)	Service Providers	4	14
03/24/16	APILO Office	Elder Abuse General Training	Service Providers	5	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 30

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 3

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: 925-609-7900 Provider Contact Email: verna.haas@ccsls.org

Total Unduplicated Client Count for Quarter: 179

Total Cases Closed in Quarter: 167

Total Units of Service for Quarter (Unit=1 Hour): 1093

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 29 Two or More Races: 65-74: 75 Caucasian: 131 75-84: African American: 57 30 85+: Native American/Native Alaskan: 0 18 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 179 Asian Indian: 5 **CLIENT GENDER** Cambodian: 0 Male: 63 Chinese: 3 Female: 116 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 179 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 62 Vietnamese: Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 33 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 17 2 Limited English: 6 Race Unknown/Some Other Race: 3 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 17 179 Greatest Economic Need (Non-Minority): 33 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 3

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: 925-609-7900 Provider Contact Email: verna.haas@ccsls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	ode)		ES CLOSED IN QUART by Case Closing Code & L	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				_
A1. Bankruptcy/Debt Collection:	5	5	0	0
A2. Contracts/Warranties:	8	7	1	0
A3. Other Consumer/Finance:	22	21	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	5	6	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	2	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	46	30	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	10	6	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	4	0	0
F2. Supplemental Security Income (SSI):	3	3	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	0	0

Fiscal Year: 2015-2016

PSA: 7 AAA Name: Aging and Adult Se	ervices Bureau-	County Employment ar	nd Human Services De	partment	
AAA Contact Name:	AAA C	ontact Phone:		AAA Contact Email:	
Provider Name: Contra Costa Senior Legal Serv	ices	Co	unty(ies): Contra Co	sta	
Provider Contact Name: Verna Haas	Provide	er Contact Phone: <i>925-6</i>	09-7900	Provider Contact Email:	verna.haas@ccsls.org
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	17	9	3	1	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	14	13	2	0	
H2. Advance Health Care Directives (AHCD):	20	6	18	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	20	17	7	0	
TOTAL CASES OPENED IN QUARTER:	179	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		132	34	1	
TOTAL ESTIMATED CASE WORK HOURS	SPENT:	1091			
OUTREACH/C	OMMUNITY EDI	UCATION ACTIVITIES D)ATA		
INFORMATI	ON ON SPECIA	L OUTREACH ACTIVITI	ES		
Date Location Type of Outrea (If Applicable)	ach Activity	Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached	
03/15/16 Sent informati	onal brochures to	Senior		0 0	
TOTAL # OF SPECIAL OUTREA	CH ACTIVITIES	IN THE QUARTER:	1		
TOTAL ESTIMATED # OF SPECIAL OUTREACH AC		-	0		
INFORMATION ON COMM	IUNITY LEGAL E	EDUCATION PROGRAM	IS/ACTIVITIE		
Date Location Topic (If Applicable)		Targeted A	Audience	Est # of Est. Participants Hours	
03/23/16 Pittsburg East Co. Netw	orking: Food for	Seniors Senior pro	oviders	8 2	
TOTAL # OF COMMUNITY LEGAL EDUCATIO			1 2		

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 3

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler, Community Progra AAA Contact Phone: 650-573-3415 AAA Contact Email: Ibresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: *650-517-8917* Provider Contact Email: *mshawver@legalaidsmc.*

108

Total Unduplicated Client Count for Quarter: 99

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 759

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 27 Two or More Races: 65-74: 43 Caucasian: 61 75-84: African American: 21 8 85+: Native American/Native Alaskan: 8 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 99 Asian Indian: **CLIENT GENDER** Cambodian: Male: 40 Chinese: Female: 59 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 99 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 34 Vietnamese: 0 Homebound: Guamanian: 1 1 Lives Alone: Hawaiian: 49 Institutionalized: Samoan: 0 0 2 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 2 Limited English: 20 Race Unknown/Some Other Race: 13 Client Declined to Provide Information: Rural: 6 1 Greatest Economic Need (Minority): Total: 21 99 Greatest Economic Need (Non-Minority): 28 Greatest Economic Need (Minority Status Unknown): 1 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 3

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler, Community Progra AAA Contact Phone: 650-573-3415 AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: *650-517-8917* Provider Contact Email: *mshawver@legalaidsmc.*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	10	8	3	0
A2. Contracts/Warranties:	2	4	0	0
A3. Other Consumer/Finance:	3	2	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	2	0	3
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	28	16	9	2
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	2	1	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	42	30	1	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	8	5	0	0
F2. Supplemental Security Income (SSI):	12	6	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

Fiscal Year: 2015-2016

	-							
PSA	A: 8	AAA Name: San Mateo Co	ounty Area Age	ency on Aging				
AAA	Contact Name:	Lorelei Bresler, Community	Progra	AAA Contact Phone:	<i>650-573-3415</i>		AAA Contact Email: <i>lbr</i>	esler@smcgov.org
	Provider Name	: Legal Aid Society of San I	Mateo County		County(ie	s): San Mateo		
	Provider Contac	t Name: <i>M. Stacey Hawver</i>		Provider Contact Pho	ne: <i>650-517-891</i>	7	Provider Contact Email	mshawver@legalaidsmc.
INDIV	IDUAL RIGHTS							
	G1. Immigration	n/Naturalization:	0		0	0	0	
	G2. Elder Abuse	/Neglect/Exploitation:	3		2	1	0	
	G3. Other Indivi	dual Rights:	0		0	0	0	
MISC	ELLANEOUS							
	H1. Estate Plann	ning/Wills/Trusts:	0		1	0	0	
	H2. Advance He	ealth Care Directives (AHCD):	1		1	0	0	
	H3. Financial Po	wers of Attorney:	0		0	0	0	
	H4. Other Misce	llaneous:	1		1	0	0	
	TOTAL C	CASES OPENED IN QUARTER	119	TOTAL CAS	ES CLOSED IN	QUARTER BY C	ASE CLOSED CODE	
				TOTAL COUI AND ADVI	-	AL LIMITED . SERVICES	TOTAL LEGAL REPRESENTATION	
					84	18	6	
	TOTAL	ESTIMATED CASE WORK HO	OURS SPENT:	714				
		OUTREA	CH/COMMUN	ITY EDUCATION ACT	IVITIES DATA			
		INFOF	RMATION ON S	SPECIAL OUTREACH	ACTIVITIES			
١.,	Data Las	Tues of (O		Outside Tallacted	D.,	F-+ # -	

		INFORMATION ON SPECIAL OUTRE	EACH ACTIVITIES	
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est People Hou Reached
01/11/16	Aging & Adult	Commission on Aging	Service providers, seniors	25
01/19/16	Maple Street Shelter, Redwood City	Legal Night	Homeless seniors and disabled adults	5
01/19/16	Aging & Adult	EDAPT Advisory Commission	Service providers	13
01/26/16	Aging & Adult	New Beginning Coalition	Service providers	25
01/26/16	San Mateo Medical Center	Commisiion on Aging, Adult Abuse Prevention Committee	Service providers	12
02/19/16	Veterans Memorial Senior Center	Table at Senior Scams Seminar	Seniors	130
02/23/16	San Mateo Medical Center	Commisiion on Aging, Adult Abuse Prevention Committee	Service providers	10
03/09/16	Stanford Hospital	FAP Senior Expansion meeting and outreach coordination	Medical providers	1

Fiscal Year: 2015-2016

Quarter: 3

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler, Community Progra AAA Contact Phone: 650-573-3415 AAA Contact Email: Ibresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: *650-517-8917* Provider Contact Email: *mshawver@legalaidsmc.*

03/11/16	South San Francisco Parks & Rec	Health & Fitness Fair	Seniors	250	4
03/11/16	San Mateo Senior Center	Benefit Health Fair	Seniors	20	3
03/18/16	Aging & Adult	Cal Mediconnect Advisory Committee	Service providers	18	2
03/22/16	Aging & Adult	Commission on Aging, Adult Abuse Prevention Committee	Service providers	8	1
various	teleconference	CCI weekly call	Service providers	10	11

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 39

	INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE					
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours		
01/06/16	Stanford Medical School	Presentation for SHARED	Medical providers	16 2		
02/16/16	Magnolia Senior Center	Legal Issues Affecting Seniors	Seniors	21 1		
03/25/16	Legal Aid Society of San Mateo County	Training for Alzheimer's Association on Legal Issues Affecting Seniors	Service Providers	40 3		

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno AAA Contact Phone: 510-577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510-832-3040 Provider Contact Email: Imerlander@lashicap.org

87

Total Unduplicated Client Count for Quarter: 97

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 1880

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 14 Two or More Races: 65-74: 48 Caucasian: 32 75-84: African American: 26 21 85+: Native American/Native Alaskan: 8 Asian/Pacific Islander Client Declined to Provide Information: 1 Total: 97 Asian Indian: 4 **CLIENT GENDER** Cambodian: 0 Male: 35 Chinese: 17 Female: 62 Filipino: 5 Client Declined to Provide Information: 0 Japanese: 0 Total: 97 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 24 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 19 0 Limited English: 24 Race Unknown/Some Other Race: 12 Client Declined to Provide Information: Rural: 0 2 Greatest Economic Need (Minority): Total: 97 42 Greatest Economic Need (Non-Minority): 13 Greatest Economic Need (Minority Status Unknown): 1

Fiscal Year: 2015-2016

Quarter: 3

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno AAA Contact Phone: 510-577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

CASES OPENED IN QUARTER		CAS	ES CLOSED IN QUAR	TED			
	(Total Cases Opened by Legal Problem Code)			(Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	2	1	1	0			
A2. Contracts/Warranties:	1	1	0	0			
A3. Other Consumer/Finance:	1	0	1	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	0	0	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0			
C2. Conservatorship:	0	0	0	2			
C3. Other Family:	15	2	2	7			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	5	3	2	1			
D2. Medicare:	12	0	0	0			
D3. Other Health/Community Based Care:	0	0	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	1	2	1	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	1	0	0			
E3. Other Housing:	0	0	0	0			
INCOME MAINTENANCE							
F1. Social Security:	2	0	3	0			
F2. Supplemental Security Income (SSI):	18	6	13	6			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	2	0	1	0			

Fiscal Year: 2015-2016

Quarter: 3					
PSA: 9 AAA Name: Alameda	County Area Agency on A	Aging			
AAA Contact Name: Belinda Llaguno	AAA C	ontact Phone: 510-577	-3533	AAA Contact Email: bila	aguno@acgov.org
Provider Name: Legal Assistance for S	Seniors	Cor	unty(ies): Alameda		
Provider Contact Name: Lenora Merland	er/James Treggia Provide	er Contact Phone: <i>510-8</i>	32-3040	Provider Contact Email	: Imerlander@lashicap.org
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	13	0	1	2	
G2. Elder Abuse/Neglect/Exploitation:	19	13	4	4	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	2	0	1	0	
H2. Advance Health Care Directives (AHCD): 0	0	0	0	
H3. Financial Powers of Attorney:	0	2	1	0	
H4. Other Miscellaneous:	4	1	2	0	
TOTAL CASES OPENED IN QUA	RTER: 97	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE	
	,	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
		AND ADVICE	ADD. SERVICES	REPRESENTATION	
		32	33	22	
TOTAL ESTIMATED CASE WOF	K HOURS SPENT:	1626			
OUT	REACH/COMMUNITY EDI	UCATION ACTIVITIES D	ATA		
IN	FORMATION ON SPECIA	L OUTREACH ACTIVITI	ES		
Date Location Type (If Applicable)	e of Outreach Activity	Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached	
03/02/16 Palo Vista Gardens- CE Site	lth Fair	Seniors a	nd Caregiver	60 3	
TOTAL # OF SPECIAL	OUTREACH ACTIVITIES	IN THE QUARTER:	1		
TOTAL ESTIMATED # OF SPECIAL OUTF	EACH ACTIVITY HOURS	IN THE QUARTER:	3		
INFORMATION	ON COMMUNITY LEGAL I	EDUCATION PROGRAM	IS/ACTIVITIE		
Date Location Top (If Applicable)	С	Targeted A	Audience	Est # of Est. Participants Hours	
01/06/16 Eden Lodge - CE Site Ger	eral LAS	Seniors		33 2.5	
	ate a Secure Future	Seniors		22 4.5	

Fiscal Year: 2015-2016

Quarter: 3

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno AAA Contact Phone: 510-577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

01/11/16	Lakeside Senior Apartments (Satellite Affordable Housing Associates)-CE site	Create a Secure Future	Seniors	15 1.75
01/12/16	Estabrook Senior Apartments	General LAS	Seniors	15 5.5
01/13/16	Senior Support Program of Tri Valley	Seniors' Guide to Public Benefits	Senior service provider	10 3.5
01/15/16	Area Agency on Aging - CE Site	General LAS	Senior service provider	29 1
01/19/16	North Berkeley Senior Center - CE	Seniors' Guide to Public Benefits	Seniors	13 5.5
01/19/16	Rosewood Terrace - CE Site	Create a Secure Future	Seniors	26 4
01/19/16	Wisteria Place - CE Site	Create a Secure Future	Seniors	18 4.5
01/19/16	Arbor Vista Senior Housing - CE Site	General LAS	Seniors	11 4.5
01/20/16	Kiwanis Club of Alameda	General LAS	Seniors	15 3
01/22/16	San Leandro Senior Community Center	Create a Secure Future	Seniors	10 4.5
01/25/16	Hayward Public Library - CE Site	General LAS	Seniors and Providers	15 12.5
01/25/16	Burnham and Brown Law Offices - CE Site	General LAS	Senior service provider	30 2.5
01/25/16	Burnham and Brown Law Offices - CE Site	General LAS	Senior service provider	30 2
01/26/16	Mastick Senior Center - CE Site	General LAS	Seniors	14 2
01/26/16	Fargo Senior Center - CE Site	General LAS	Seniors	19 4
01/28/16	Helios Corner Apts Satellite Housing - CE Site	Consumer Fraud	Seniors	10 6.75
02/02/16	City of Alameda-City Hall- CE site	General LAS	Seniors and Caregivers	100 3

Fiscal Year: 2015-2016

Quarter: 3

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno AAA Contact Phone: 510-577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

02/02/16	California Endowment Oakland Conference Center	Keeping Elders Safe	Senior service provider	45	2.5
02/03/16	Senior Support Program of Tri Valley	Keeping Elders Safe	Senior service provider	10	4
02/03/16	Lake Park - CE Site	Consumer Fraud	Seniors	31	2.25
02/03/16	San Lorenzo Library - CE Site	General LAS	Seniors and Caregivers	3	4
02/04/16	Dublin Library - CE Site	General LAS	Seniors and Caregivers	2	4.5
02/05/16	Marina Community Center - CE Site	General LAS	Senior service provider	32	1.5
02/08/16	Lakeside Senior Apartments (Satellite Affordable Housing Associates)-CE site	Consumer Fraud	Seniors	26	3.5
02/09/16	Senior Center Without Walls - CE Site	General LAS	Seniors	16	1.5
02/09/16	East Bay Retiree Council-CA School Employees	General LAS	Seniors	17	2.5
02/09/16	Harrison Street Senior Housing - CE site	Citizenship for Seniors	Seniors	5	16.5
02/10/16	Cardinal Point - CE Site	Consumer Fraud	Seniors	26	3
02/10/16	Albany Library - CE Site	General LAS	Seniors and Caregivers	9	3.25
02/11/16	Mastick Senior Center - CE Site	Seniors' Guide to Public Benefits	Seniors	5	4.25
02/12/16	Estabrook Senior Apartments	Seniors' Guide to Public Benefits	Seniors	11	7.5
02/18/16	Ruggieri Senior Center - CE Site	General LAS	Seniors	60	5.5
02/18/16	Fremont Senior Center - CE Site	General LAS	Seniors and Caregivers	10	2.5

Fiscal Year: 2015-2016

Quarter: 3

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno AAA Contact Phone: 510-577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

02/18/16	Alameda County Child Protective Services - CE site	Stepping up to the Plate	Senior service provider		
02/22/16	Vedic Dharma Samaj I Fremont Hindu Temple- CE site	General LAS	Seniors and Caregivers	90	4.7
02/23/16	North Berkeley Senior Center - CE	Keeping Elders Safe	Seniors	7	3.
02/23/16	Kent Gardens Senior Community - CE Site	General LAS	Seniors	19	
02/23/16	Heartwood Health	General LAS	Senior service provider	4	4.
02/24/16	Eden Lodge - CE Site	General LAS	Seniors	28	6.
02/25/16	Lion Creek Crossing - CE site	General LAS	Seniors	13	2.2
02/25/16	Redwood Gardens - CE Site	Create a Secure Future	Seniors	13	1.7
02/29/16	Alameda County Law Library - CE Site	Seniors' Guide to Public Benefits	Senior service provider	14	1
03/01/16	Baywood Court Retirement Community - CE Site	Consumer Fraud	Seniors	27	3.
03/02/16	Independence Plaza Senior Housing - CE Site	Consumer Fraud	Seniors	20	3
03/02/16	Alameda Library- CE Site	Seniors' Guide to Public Benefits	Seniors	6	
03/03/16	Oak Center Towers - CE Site	General LAS	Seniors	39	3.7
03/05/16	Black Women's Health Project	General LAS	Seniors and Caregivers	55	
03/05/16	Fabiola Medical Office Building -	General LAS	Senior service provider	17	
03/09/16	J.L. Richard Terrace and Evergreen Annex - CE Site	General LAS	Seniors	40	2.
03/09/16	Senior Support Program of Tri Valley	Keeping Elders Safe	Senior service provider	10	5.7

Fiscal Year: 2015-2016

Quarter: 3

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno AAA Contact Phone: 510-577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510-832-3040 Provider Contact Email: Imerlander@lashicap.org

03/12/16	Hindu Community & Cultural Center	General LAS	Seniors	75 2.2
03/14/16	Lion Creek Crossing - CE site	General LAS	Seniors	9 11
03/14/16	Las Bougainvilleas - CE Site	General LAS	Seniors	5
03/18/16	Broadmoor Plaza - CE Site	General LAS	Seniors	30
03/23/16	Eden Lodge - CE Site	Consumer Fraud	Seniors	8 3
03/29/16	Estabrook Senior Apartments	Consumer Fraud	Seniors	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 58

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 251

Fiscal Year: 2015-2016

Quarter: 3

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen AAA Contact Phone: 408-350-3271 AAA Contact Email: Kle@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 396

Total Cases Closed in Quarter: 488

Total Units of Service for Quarter (Unit=1 Hour): 2227

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 62 Two or More Races: 26 65-74: 145 Caucasian: 249 75-84: African American: 133 15 85+: Native American/Native Alaskan: 21 56 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 396 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 141 Chinese: 22 Female: 255 Filipino: 15 Client Declined to Provide Information: 0 Japanese: 3 Total: 396 Korean: 8 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 132 Vietnamese: 8 Homebound: Guamanian: 12 1 Lives Alone: Hawaiian: 69 Institutionalized: Samoan: 6 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 50 Limited English: 50 Race Unknown/Some Other Race: 6 Client Declined to Provide Information: Rural: 6 8 Greatest Economic Need (Minority): Total: 66 396 Greatest Economic Need (Non-Minority): 62 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY** Hispanic/Latino: 76

Fiscal Year: 2015-2016

Quarter: 3

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen AAA Contact Phone: 408-350-3271 AAA Contact Email: Kle@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cor	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			-	
A1. Bankruptcy/Debt Collection:	13	13	0	0
A2. Contracts/Warranties:	4	4	0	0
A3. Other Consumer/Finance:	17	21	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	7	9	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	7	7	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	6	6	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	19	19	0	2
D2. Medicare:	9	11	2	0
D3. Other Health/Community Based Care:	12	13	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	30	28	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	0	0
E3. Other Housing:	31	29	5	0
INCOME MAINTENANCE				
F1. Social Security:	11	11	1	2
F2. Supplemental Security Income (SSI):	19	15	3	4
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

Fiscal Year: 2015-2016

Quarter: 3

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen AAA Contact Phone: 408-350-3271 AAA Contact Email: Kle@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

Provider Contact Name: Georgia Bacii, SALA	Directing At	Provider Contact Phone: 408-2	295-5991	Provider Contact Email:
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	10	11	0	0
G2. Elder Abuse/Neglect/Exploitation:	50	44	8	18
G3. Other Individual Rights:	4	5	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	76	85	22	0
H2. Advance Health Care Directives (AHCD):	28	14	24	0
H3. Financial Powers of Attorney:	16	18	3	0
H4. Other Miscellaneous:	22	21	0	0
TOTAL CASES OPENED IN QUARTER	396	TOTAL CASES CLOS	SED IN QUARTER BY (CASE CLOSED CODE
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		389	73	26

TOTAL ESTIMATED CASE WORK HOURS SPENT:

		OUTREACH/COMMUNITY EDUCATION AC	CHVITIES DATA			
INFORMATION ON SPECIAL OUTREACH ACTIVITIES						
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached		
01/27/16	Kiwanis Meeting in Mountain View	Represent SALA at Mountain View Kiwanis Meeting for Nonprofits Serving Mountain View	Mountain Kiwanis members and Nonprofits attending meeting	40 2.5		
02/04/16	The Grove Apartments in Sunnyvale	Forum for Low Income Tenants at Complex Arranged by City of Sunnyvale	Low income seniors residing at apartment complex	30 2		
02/17/16	Santa Clara Valley Health Plan Office in Campbell	Presentation on SALA and Fair Housing Issues Related to Seniors for CCI Case Managers	CCI Case Managers serving dual eligibles	7 2.5		
03/08/16 a	SALA Central Office in San Jose	Training for new SALA Volunteers (volunteer attorneys and legal workers) that assist with service delivery	New SALA Volunteers	4 6.5		
03/09/16	Santa Clara County Blind Center Office in San Jose	Presentation on SALA's Services (Who We Are and What We Do) for seniors participants at Blind Center	Senior participants at Blind	60 2		

Fiscal Year: 2015-2016

Quarter: 3

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen AAA Contact Phone: 408-350-3271 AAA Contact Email: Kle@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

03/29/16	Law Foundation	Represent SALA at Meeting of Santa	Service providers and advocates	18		2
	Office in San Jose	Clara County Housing Task Force	that are members of Housing		,	
	,	,	Task Force			

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 18

	INFORMA	TION ON COMMUNITY LEGAL EDUCATION	PROGRAMS/ACTIVITIE	
Date	Location (If Applicable)	Торіс	Targeted Audience	Est # of Est. Participants Hours
01/06/16	Southside Senior Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	80 5.4
01/19/16	Berryessa Community Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	80 5
02/09/16	Willows Senior Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	35 7
03/22/16	The Health Trust Office in San Jose	Presentation on Prevention of Elder Abuse for AGEnts for Change	Participants in AGEnts for Change	15
March 2016	SALA Central Office in Santa Jose	Development of Education Presentation in PowerPoint on Maintaining Good Legal Health (including Elder Abuse prevention) for Seniors for presentation in April at Almaden Community Center	Senior participants at senior centers attending future SALA Community Legal Education presentations including presentation scheduled at Almaden Center in April	0 12.8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 36

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 3

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209-468-1422 AAA Contact Email: bparrish@sigov.org

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: Leo Galvan Provider Contact Phone: 209-644-2636 Provider Contact Email: Igal@elcouncilio.org

Total Unduplicated Client Count for Quarter: 215

Total Cases Closed in Quarter: 274

Total Units of Service for Quarter (Unit=1 Hour): 509

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 29 Two or More Races: 65-74: 74 Caucasian: 199 75-84: African American: 55 4 85+: Native American/Native Alaskan: 13 Asian/Pacific Islander Client Declined to Provide Information: 44 Total: 215 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 102 Chinese: Female: 113 Filipino: 3 Client Declined to Provide Information: 0 Japanese: 0 Total: 215 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 76 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 27 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 0 Limited English: 108 Race Unknown/Some Other Race: 2 Client Declined to Provide Information: Rural: 0 6 Greatest Economic Need (Minority): Total: 0 215 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 3

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209-468-1422 AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: Leo Galvan Provider Contact Phone: 209-644-2636 Provider Contact Email: Igal@elcouncilio.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	0	0	0	0	
A2. Contracts/Warranties:	0	0	0	0	
A3. Other Consumer/Finance:	0	0	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	53	0	53	0	
D2. Medicare:	17	0	17	0	
D3. Other Health/Community Based Care:	5	0	5	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	5	0	5	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	0	8	0	
E3. Other Housing:	4	0	4	0	
INCOME MAINTENANCE					
F1. Social Security:	22	0	22	0	
F2. Supplemental Security Income (SSI):	5	0	5	0	
F3. Pensions/Retiree Benefits:	2	0	2	0	
F4. Other Income Maintenance:	1	0	1	0	

Fiscal Year: 2015-2016

PSA: 11 AAA Name: San Joaquin Co.	unty-Department o	of Aging and Communit	y Services				
AAA Contact Name: Barbara Parrish	AAA C	Contact Phone: 209-468	-1422	AAA Contact Email: bparrish@sjgov.org			
Provider Name: Council for the Spanish Spea	ıking	ng County(ies): San Joaquin					
Provider Contact Name: Leo Galvan	Provid	Provider Contact Phone: 209-644-2636			Provider Contact Email: Igal@elcouncilio.org		
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	1	0	1	0			
G2. Elder Abuse/Neglect/Exploitation:	5	0	5	0			
G3. Other Individual Rights:	30	0	30	0			
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	34	0	34	0			
H2. Advance Health Care Directives (AHCD):	15	0	15	0			
H3. Financial Powers of Attorney:	8	0	8	0			
H4. Other Miscellaneous:	59	0	59	0			
TOTAL CASES OPENED IN QUARTER:	274	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE			
0 274 0							
TOTAL ESTIMATED CASE WORK HOURS SPENT: 509							
OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA							
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0							
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:							
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:							
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:							

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209-532-6272 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209-532-7632 Provider Contact Email: cdriver@ccstockton.org

8

Total Unduplicated Client Count for Quarter: 53

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 76

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 6 Two or More Races: 65-74: 23 Caucasian: 51 75-84: African American: 15 1 85+: Native American/Native Alaskan: 9 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 53 Asian Indian: **CLIENT GENDER** Cambodian: Male: 20 Chinese: Female: 33 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 53 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 2 Vietnamese: 0 Homebound: Guamanian: 2 0 Lives Alone: Hawaiian: 18 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 0 Limited English: 0 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 53 0 Greatest Economic Need (Minority): Total: 53 0 Greatest Economic Need (Non-Minority): Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2015-2016

Quarter: 3

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209-532-6272 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209-532-7632 Provider Contact Email: cdriver@ccstockton.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (l	
ONSUMER/FINANCE		<u> </u>				
A1. Bankruptcy/Debt Collection:		2	0	0		
A2. Contracts/Warranties:		5	1	0		
A3. Other Consumer/Finance:		6	0	0		
MPLOYMENT						
B1. Discrimination:		0	0	0		
B2. Other Employment:		1	0	0		
AMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		2	0	0		
C2. Conservatorship:		1	0	0		
C3. Other Family:		3	0	0		
IEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		2	0	0		
D2. Medicare:		1	0	0		
D3. Other Health/Community Based Care:		2	0	0		
IOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):		8	1	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		4	0	0		
E3. Other Housing:		4	1	0		
ICOME MAINTENANCE						
F1. Social Security:		2	0	0		
F2. Supplemental Security Income (SSI):		0	0	0		
F3. Pensions/Retiree Benefits:		2	0	0		
F4. Other Income Maintenance:		0	0	0		

Fiscal Year: 2015-2016

PSA: 12 AAA Name: Area 12 Agency	on Aging						
AAA Contact Name: Doreen Schmidt	AAA Contact Phone: 209-532-6272			AAA Contact Email: dschmidt@area12.org			
Provider Name: Catholic Charities	County(ies): Alpine, Amador, Calaveras, Mariposa,						
Provider Contact Name: Catherine Driver	Provide	er Contact Phone: 209-53	Provider Contact Email:	cdriver@ccstockton.org			
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0	0	0	0			
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0			
G3. Other Individual Rights:	7	0	0	0			
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	22	2	1	0			
H2. Advance Health Care Directives (AHCD):	2	0	0	0			
H3. Financial Powers of Attorney:	4	1	0	0			
H4. Other Miscellaneous:	4	1	0	0			
TOTAL CASES OPENED IN QUARTER: 85 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE							
TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION							
7 1 0							
TOTAL ESTIMATED CASE WORK HOURS SPENT: 76							
OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA							
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0							
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:							
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:							
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:							
10 TAL ESTIMATED # 01 COMMISSION LEGAL EDUCATION HOUSE IN THE GOARTEN.							

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 3

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbot AAA Contact Phone: 831-688-0400*819 AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Mendivil Provider Contact Phone: 831-426-8824 Provider Contact Email: creightonmendivil@senio

Total Unduplicated Client Count for Quarter: 138

Total Cases Closed in Quarter: 121

Total Units of Service for Quarter (Unit=1 Hour): 1400

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 22 Two or More Races: 65-74: 66 Caucasian: 95 75-84: African American: 24 2 85+: Native American/Native Alaskan: 14 Asian/Pacific Islander Client Declined to Provide Information: 12 Total: 138 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 55 Chinese: Female: 83 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 138 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 75 Vietnamese: 0 Homebound: 2 Guamanian: 0 Lives Alone: 76 Hawaiian: Institutionalized: Samoan: 2 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 10 1 Limited English: 7 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 2 36 Greatest Economic Need (Minority): Total: 0 138 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 3

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbot AAA Contact Phone: 831-688-0400*819 AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Mendivil Provider Contact Phone: 831-426-8824 Provider Contact Email: creightonmendivil@senio

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	11	1	2	1	
A2. Contracts/Warranties:	7	3	4	3	
A3. Other Consumer/Finance:	7	1	4	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	2	1	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	1	0	0	
C2. Conservatorship:	0	1	0	0	
C3. Other Family:	2	2	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	8	3	0	0	
D2. Medicare:	3	2	1	0	
D3. Other Health/Community Based Care:	3	0	1	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	39	17	15	10	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	9	4	3	2	
INCOME MAINTENANCE					
F1. Social Security:	6	2	0	0	
F2. Supplemental Security Income (SSI):	8	2	2	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	6	6	0	0	

Fiscal Year: 2015-2016

PSA: 13 AAA Name: Seniors Council of Santa	a Cruz and San E	Benito Counties,	Inc.				
AAA Contact Name: Patty Talbot	AAA Contact Phone: 831-688-0400*819			AAA Contact Email: pattyt@seniorscouncil.org			
Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz County & San Benito Cou							
Provider Contact Name: Creighton Anthony Mendivil	Provider Con	tact Phone: <i>831-4</i>	26-8824	Provider Contact Email	creightonmendivil@senio		
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0	0	0	0			
G2. Elder Abuse/Neglect/Exploitation:	6	3	2	2			
G3. Other Individual Rights:	4	3	0	0			
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	3	4	1	0			
H2. Advance Health Care Directives (AHCD):	0	0	0	0			
H3. Financial Powers of Attorney:	6	3	8	0	i		
H4. Other Miscellaneous:	5	1	0	0			
TOTAL CASES OPENED IN QUARTER:	138 TOT.	AL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE			
		60	43	18			
TOTAL ESTIMATED CASE WORK HOURS SPE	NT: 1400	0					
OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA							
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0							
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0							
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:							
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0							

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 3

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff AAA Contact Phone: 559-600-4405 AAA Contact Email: avinofradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc County(ies): Fresno & Madera

Provider Contact Name: Kim Taing/Maryam Pourshafie (S Provider Contact Phone: 559-570-1230, 559-570-122 Provider Contact Email: kim@centralcallegal.org /

Total Unduplicated Client Count for Quarter: 136

Total Cases Closed in Quarter: 98

Total Units of Service for Quarter (Unit=1 Hour): 165

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 60 65-74: 49 Caucasian: 60 75-84: African American: 23 15 85+: Native American/Native Alaskan: 4 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 136 Asian Indian: **CLIENT GENDER** Cambodian: Male: 44 Chinese: Female: 92 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 136 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 67 Vietnamese: 0 Homebound: Guamanian: 4 0 Lives Alone: 59 Hawaiian: Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 11 0 Limited English: 13 Race Unknown/Some Other Race: 55 Client Declined to Provide Information: Rural: 1 0 Greatest Economic Need (Minority): Total: 69 136 Greatest Economic Need (Non-Minority): 47 Greatest Economic Need (Minority Status Unknown): 55 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 3

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff AAA Contact Phone: 559-600-4405 AAA Contact Email: avinofradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc County(ies): Fresno & Madera

Provider Contact Name: Kim Taing/Maryam Pourshafie (S Provider Contact Phone: 559-570-1230, 559-570-122 Provider Contact Email: kim@centralcallegal.org /

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	1	1	1
A2. Contracts/Warranties:	6	3	0	1
A3. Other Consumer/Finance:	2	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	14	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	71	59	1	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	0	1	1
E3. Other Housing:	6	6	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	3	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2015-2016

Quarter: 3

PSA: 14 AAA Name: Fresno-Madera A	Area Agency	on Aging						
AAA Contact Name: Adam Vinogradoff		AAA Contact Phone:	559-600-440	<i>95</i>	AAA Contact Email: avi	nofradoff@fmaaa.org		
Provider Name: Central California Legal Servi	ices, Inc		County	(ies): Fresno & N	<i>l</i> ladera			
Provider Contact Name: Kim Taing/Maryam Pou	ırshafie (S	Provider Contact Pho	ne: <i>559-570-1</i>	230 , 559-570-122	Provider Contact Email	kim@centralcallegal.org		
INDIVIDUAL RIGHTS								
G1. Immigration/Naturalization:	1		0	0	0			
G2. Elder Abuse/Neglect/Exploitation:	0		0	0	0			
G3. Other Individual Rights:	0		0	0	0			
MISCELLANEOUS								
H1. Estate Planning/Wills/Trusts:	17		10	3	0			
H2. Advance Health Care Directives (AHCD):	4		3	0	0			
H3. Financial Powers of Attorney:	0		0	0	0			
H4. Other Miscellaneous:	2		2	0	0			
TOTAL CASES OPENED IN QUARTER:	133	TOTAL CASI	ES CLOSED I	N QUARTER BY C	ASE CLOSED CODE			
		TOTAL COUN AND ADVI	-	OTAL LIMITED DD. SERVICES	TOTAL LEGAL REPRESENTATION			
			87	7	4			
TOTAL ESTIMATED CASE WORK HOU	RS SPENT:	165						
OUTREACH	I/COMMUNI	TY EDUCATION ACT	IVITIES DATA	I				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:								
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:								
TOTAL # OF COMMUNITY LEGAL EDUCAT	TION PROGE	RAMS IN THE QUAR	TER:	0				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:								

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 15 AAA Name: CSET

AAA Contact Name: Shane DeMasters AAA Contact Phone: AAA Contact Email:

Provider Name: Central California Legal Services, Inc. County(ies): Kings

Provider Contact Name: Lily Yan Provider Contact Phone: 559-802-1134 Provider Contact Email: Iyan@centralcallegal.org

Total Unduplicated Client Count for Quarter: 23

Total Cases Closed in Quarter: 37

Total Units of Service for Quarter (Unit=1 Hour): 42

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 4 Two or More Races: 65-74: Caucasian: 12 12 75-84: African American: 3 2 85+: Native American/Native Alaskan: 4 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 23 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 8 Chinese: Female: 15 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 23 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 12 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 5 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 2 Race Unknown/Some Other Race: 9 Client Declined to Provide Information: Rural: 1 0 Greatest Economic Need (Minority): Total: 23 12 Greatest Economic Need (Non-Minority): 4 Greatest Economic Need (Minority Status Unknown): 0

11

Fiscal Year: 2015-2016

Quarter: 3

PSA: 15 AAA Name: CSET

AAA Contact Name: Shane DeMasters AAA Contact Phone: AAA Contact Email:

Provider Name: Central California Legal Services, Inc. County(ies): Kings

Provider Contact Name: Lily Yan Provider Contact Phone: 559-802-1134 Provider Contact Email: Iyan@centralcallegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE				-		
A1. Bankruptcy/Debt Collection:		0	1	3	0	
A2. Contracts/Warranties:		0	0	0	0	
A3. Other Consumer/Finance:		3	2	0	0	
EMPLOYMENT						
B1. Discrimination:		0	0	0	0	
B2. Other Employment:		0	0	0	0	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0	
C2. Conservatorship:		0	0	0	0	
C3. Other Family:		0	0	0	0	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		2	1	0	0	
D2. Medicare:		0	0	0	0	
D3. Other Health/Community Based Care:		2	2	0	0	
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):		5	8	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		1	1	0	0	
E3. Other Housing:		2	1	2	0	
INCOME MAINTENANCE						
F1. Social Security:		0	0	0	0	
F2. Supplemental Security Income (SSI):		1	1	0	0	
F3. Pensions/Retiree Benefits:		1	0	0	0	
F4. Other Income Maintenance:		1	0	1	0	

Fiscal Year: 2015-2016

Quarter: 3

PSA: 15 AAA Name: CSET							
AAA Contact Name: Shane DeMasters	AAA Contact Phone:	AAA Contact Email:					
Provider Name: Central California Legal Services, Inc.	County(ies): Kings						
Provider Contact Name: Lily Yan	Provider Contact Phone: 559-802-1134	Provider Contact Email: Iyan@centralcallegal.org					
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0 0	0					
G2. Elder Abuse/Neglect/Exploitation:	2 0 1	0					
G3. Other Individual Rights:	0 0 0	0					
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	5 1 7	0					
H2. Advance Health Care Directives (AHCD):	1 0 3	0					
H3. Financial Powers of Attorney:	2 0 2	0					
H4. Other Miscellaneous:	0 0	0					
TOTAL CASES OPENED IN QUARTER:	TOTAL CASES CLOSED IN QUARTER BY	CASE CLOSED CODE					
	TOTAL COUNSEL TOTAL LIMITED AND ADVICE ADD. SERVICES	TOTAL LEGAL REPRESENTATION					
	18 19	0					
TOTAL ESTIMATED CASE WORK HOURS SPEN	T: 42						
OUTREACH/COMMU	NITY EDUCATION ACTIVITIES DATA						
TOTAL # OF SPECIAL OUTPEACH AC	TIVITIES IN THE QUARTER:						
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0							
TOTAL # OF COMMUNITY LEGAL EDUCATION PRO	OGRAMS IN THE QUARTER: 0						
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION	HOURS IN THE QUARTER:						

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 3

PSA: 15 AAA Name: CSET

AAA Contact Name: Albert Candejas AAA Contact Phone: AAA Contact Email:

Provider Name: Central California Legal Services, Inc. County(ies): Tulare

Provider Contact Name: Lily Yan Provider Contact Phone: 559-802-1134 Provider Contact Email: Iyan@centralcallegal.org

Total Unduplicated Client Count for Quarter: 66

Total Cases Closed in Quarter: 81

Total Units of Service for Quarter (Unit=1 Hour): 154

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 21 Two or More Races: 65-74: Caucasian: 30 34 75-84: African American: 14 2 85+: Native American/Native Alaskan: 1 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 66 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 29 Chinese: Female: 37 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 66 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 34 Vietnamese: 0 Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 20 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 0 Limited English: 11 Race Unknown/Some Other Race: 28 Client Declined to Provide Information: Rural: 4 0 Greatest Economic Need (Minority): Total: 29 66 Greatest Economic Need (Non-Minority): 24 Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY**

29

Fiscal Year: 2015-2016

Quarter: 3

PSA: 15 AAA Name: CSET

AAA Contact Name: Albert Candejas AAA Contact Phone: AAA Contact Email:

Provider Name: Central California Legal Services, Inc. County(ies): Tulare

Provider Contact Name: Lily Yan Provider Contact Phone: 559-802-1134 Provider Contact Email: Iyan@centralcallegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				-	
A1. Bankruptcy/Debt Collection:		6	2	3	1
A2. Contracts/Warranties:		1	0	0	0
A3. Other Consumer/Finance:		3	1	1	0
EMPLOYMENT					
B1. Discrimination:		1	1	0	0
B2. Other Employment:		2	1	2	1
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		1	1	0	0
C2. Conservatorship:		0	0	0	0
C3. Other Family:		0	0	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		1	0	2	0
D2. Medicare:		3	1	0	0
D3. Other Health/Community Based Care:		2	0	0	0
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		28	30	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		2	0	3	0
E3. Other Housing:		5	3	1	0
INCOME MAINTENANCE					
F1. Social Security:		0	0	0	0
F2. Supplemental Security Income (SSI):		4	1	1	0
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		0	0	1	0

Fiscal Year: 2015-2016

Quarter: 3

PSA: 15 AAA Name: CSET								
AAA Contact Name: Albert Candejas	AAA Contact Phone:	AAA Contact Email:						
Provider Name: Central California Legal Services, Inc.	. County(ies)	Tulare						
Provider Contact Name: Lily Yan	Provider Contact Phone: 559-802-1134	Provider Contact Email: Iyan@centralcallegal.org						
INDIVIDUAL RIGHTS								
G1. Immigration/Naturalization:	0 0	0						
G2. Elder Abuse/Neglect/Exploitation:	8 6	1 0						
G3. Other Individual Rights:	0 0	0 0						
MISCELLANEOUS								
H1. Estate Planning/Wills/Trusts:	3 1	3 0						
H2. Advance Health Care Directives (AHCD):	4 1	4 0						
H3. Financial Powers of Attorney:	2 1	3 0						
H4. Other Miscellaneous:	1 0	1 0						
TOTAL CASES OPENED IN QUARTER:	77 TOTAL CASES CLOSED IN QU	JARTER BY CASE CLOSED CODE						
		LIMITED TOTAL LEGAL ERVICES REPRESENTATION						
	50	29 2						
TOTAL ESTIMATED CASE WORK HOURS SPEI	NT: 154							
OUTREACH/COMMI	UNITY EDUCATION ACTIVITIES DATA							
TOTAL # OF SPECIAL OUTPEACH AC	STIVITIES IN THE OHADTED.							
TOTAL # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0								
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:								
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:								
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION	N HOURS IN THE QUARTER:	0						

Fiscal Year: 2015-2016

Quarter: 3 **PSA: 16** AAA Name: Eastern Sierra Area Agency on Aging (ESAAA) AAA Contact Email: mmann@inyocounty.us AAA Contact Name: Marilyn Mann AAA Contact Phone: 760-872-1727 Provider Name: California Indian Legal Services County(ies): Inyo & Mono Provider Contact Name: Dorothy Alther Provider Contact Phone: 760-746-8941 x122 Provider Contact Email: dalther@calindian.org Total Unduplicated Client Count for Quarter: 3 Total Cases Closed in Quarter: 0 Total Units of Service for Quarter (Unit=1 Hour): 83 **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 1 Two or More Races: 65-74: 0 Caucasian: 75-84: African American: 2 0 85+: Native American/Native Alaskan: 0 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: Asian Indian: **CLIENT GENDER** Cambodian: Male: Chinese: Female: 1 Filipino: Client Declined to Provide Information: Japanese: 0 Total: Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 1 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 3

Total:

0

2

0

CLIENT ETHNICITY

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Hispanic/Latino: 0

Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2015-2016

Quarter: 3

PSA: 16 AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann AAA Contact Phone: 760-872-1727 AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther Provider Contact Phone: 760-746-8941 x122 Provider Contact Email: dalther@calindian.org

		Counsel and	Limited Additional	
		Advice (CA)	Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			-	
A1. Bankruptcy/Debt Collection:	1	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2015-2016

Quarter: 3

PSA: 16 AAA Name: Eastern Sierra Area Age	ncy on Aging (ESAAA)					
AAA Contact Name: Marilyn Mann	AAA Contact Phone: 760-872-1727			AAA Contact Email: mr	mann@inyocounty.us		
Provider Name: California Indian Legal Services		Cor	unty(ies): Inyo & M	ono			
Provider Contact Name: Dorothy Alther	Provider Co	ntact Phone: 760-7	46-8941 x122	Provider Contact Email: dalther@calindian.org			
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0	0	C	0	•		
G2. Elder Abuse/Neglect/Exploitation:	0	0	C	0	•		
G3. Other Individual Rights:	0	0	C	0	•		
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	1	0	0	0			
H2. Advance Health Care Directives (AHCD):	0	0	0	0			
H3. Financial Powers of Attorney:	0	0	C	0			
H4. Other Miscellaneous:	0	0	C	0			
TOTAL CASES OPENED IN QUARTER: TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE							
	_	TAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	1		
		AND ADVICE	ADD. SERVICES	REPRESENTATION	:		
		0	0	0			
TOTAL ESTIMATED CASE WORK HOURS SPE	NT:	55					
OUTREACH/COMM	UNITY EDUCAT	TION ACTIVITIES D	DATA				
INFORMATION O	N SPECIAL OU	TREACH ACTIVITI	ES				
Date Location Type of Outreach Ad	ctivity		argeted By	Est # of Est.			
(If Applicable)		Outreach		People Hours Reached			
03/24/16 Tecopa Senior How to protect senior Center, Tecopa, CA targeted towards ele				10 28.1			
Education Presentat		Ly					
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1							
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 28							
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:							
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:							

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 3

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project County(ies): San Luis Obispo

Provider Contact Name: Provider Contact Phone: Provider Contact Email:

Total Unduplicated Client Count for Quarter: 101

Total Cases Closed in Quarter: 56

Total Units of Service for Quarter (Unit=1 Hour): 326

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 24 Two or More Races: 65-74: 43 Caucasian: 98 75-84: African American: 22 0 85+: Native American/Native Alaskan: 9 Asian/Pacific Islander Client Declined to Provide Information: 3 Total: 101 Asian Indian: **CLIENT GENDER** Cambodian: Male: 30 Chinese: Female: 71 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 101 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 45 Vietnamese: 0 Homebound: Guamanian: 2 0 Lives Alone: Hawaiian: 41 Institutionalized: Samoan: 1 0 3 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 2 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 22 1 2 Greatest Economic Need (Minority): Total: 101 Greatest Economic Need (Non-Minority): 34 Greatest Economic Need (Minority Status Unknown): 5 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 3

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project County(ies): San Luis Obispo

Provider Contact Name: Provider Contact Phone: Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	3	1	1	0	
A2. Contracts/Warranties:	0	0	0	0	
A3. Other Consumer/Finance:	4	0	1	0	
EMPLOYMENT					
B1. Discrimination:	1	0	0	0	
B2. Other Employment:	1	0	1	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	1	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	2	1	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	1	0	0	0	
D2. Medicare:	1	0	0	0	
D3. Other Health/Community Based Care:	1	0	1	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	17	3	6	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	0	0	0	
E3. Other Housing:	13	0	3	0	
INCOME MAINTENANCE					
F1. Social Security:	1	0	3	0	
F2. Supplemental Security Income (SSI):	4	0	3	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	0	0	0	0	

Fiscal Year: 2015-2016

Quarter: 3

AAA Name: AAA Central Coast Commission for Senior Citizens **PSA: 17** AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net AAA Contact Name: joyce ellen lippman Provider Name: Senior Legal Services Project County(ies): San Luis Obispo Provider Contact Phone: Provider Contact Email: Provider Contact Name: **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: 0 0 0 0 0 2 G2. Elder Abuse/Neglect/Exploitation: 0 G3. Other Individual Rights: 1 0 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 10 1 3 0 0 6 H2. Advance Health Care Directives (AHCD): 6 0 H3. Financial Powers of Attorney: 17 2 14 0 H4. Other Miscellaneous: 8 0 2 0 TOTAL CASES OPENED IN QUARTER: TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE 101 TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL REPRESENTATION AND ADVICE ADD. SERVICES 10 46

TOTAL ESTIMATED CASE WORK HOURS SPENT:

315

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA							
INFORMATION ON SPECIAL OUTREACH ACTIVITIES							
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached			
02/08/16	Wilshire Hospital	SLSP Services	Social Workers	8 1			
02/09/16	Casa Flores Elder Care	Planning for incapacity	Recently diagnosed patients and caregivers	20 2			
02/10/16	Carmel Street Apts	Importance of Durable Power of Attorney, Advance Health Care Directive and Statutory Wills	Low income seniors	6 1			
02/11/16	Del Rio Terrace	ACHD/PDA Presentation	Low income seniors	10 1			
02/12/16	Del Rio Terrace	ACHD/PDA Workshop	Low income seniors	11 1			
02/23/16	Long Term Care Ombudsman	SLSP Services	LTCO Volunteers and staff	25 1			
03/10/16	San Luis Obispo	SLSP Services	Senior in-home care managers	2 1.5			
03/30/16	Arroyo Grande	Durable Power of Attorney	Cuesta College Students	11 2			

Fiscal Year: 2015-2016

Quarter: 3

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project County(ies): San Luis Obispo

Provider Contact Name: Provider Contact Phone: Provider Contact Email:

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 11

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

0

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 3

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff AAA Contact Phone: AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County(ies): Ventura

Provider Contact Name: *Mike Williams* Provider Contact Phone: Provider Contact Email: *msw98488@aol.com*

Total Unduplicated Client Count for Quarter: 386

Total Cases Closed in Quarter: 386

Total Units of Service for Quarter (Unit=1 Hour): 387

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER						
CLIENT AGE		CLIENT RACE				
60-64:	71	Two or More Races:	4			
65-74:	144	Caucasian:	267			
75-84:	151	African American:	9			
85+:	20	Native American/Native Alaskan:	2			
Client Declined to Provide Information:	0	Asian/Pacific Islander				
Total:	386	Asian Indian:	5			
CLIENT GENDER		Cambodian:	1			
Male:	149	Chinese:	19			
Female:	237	Filipino:	16			
Client Declined to Provide Information:	0	Japanese:	12			
Total:	386	Korean:	5			
OTHER CLIENT CHARACTERISTICS		Laotian:	0			
Frail/Disabled:	60	Vietnamese:	7			
Homebound:	5	Guamanian:	0			
Lives Alone:	191	Hawaiian:	9			
Institutionalized:	0	Samoan:	2			
Suspected Victim of Elder Abuse/Exploitation:	6	Other Asian/Pacific Islander:	0			
Limited English:	148	Race Unknown/Some Other Race:	21			
Rural:	44	Client Declined to Provide Information:	7			
Greatest Economic Need (Minority):	102	Total:	386			
Greatest Economic Need (Non-Minority):	188					
Greatest Economic Need (Minority Status Unknow	vn): 5					
CLIENT ETHNICITY	. –					

Fiscal Year: 2015-2016

Quarter: 3

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff AAA Contact Phone: AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County(ies): Ventura

Provider Contact Name: *Mike Williams* Provider Contact Phone: Provider Contact Email: *msw98488@aol.com*

CASES OPENED IN QUARTER		CASES CLOSED IN QUARTER				
(Total Cases Opened by Legal Problem Co	de)	(Total Cases Close	(Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	0	0	0	0		
A2. Contracts/Warranties:	19	19	0	0		
A3. Other Consumer/Finance:	35	18	17	0		
EMPLOYMENT						
B1. Discrimination:	2	2	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	38	36	2	0		
D2. Medicare:	15	15	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	31	31	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	0	0		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	54	54	0	0		
F2. Supplemental Security Income (SSI):	30	29	0	1		
F3. Pensions/Retiree Benefits:	18	18	0	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2015-2016

Quarter: 3					
PSA: 18 AAA Name: Ven	tura County Area Agency on A	ging			
AAA Contact Name: Marleen Canniff	AAA C	Contact Phone:		AAA Contact Email: ma	rleen.canniff@ventura.org
Provider Name: Grey Law of Ven	tura	Cor	unty(ies): Ventura		
Provider Contact Name: Mike Willia	ams Provide	er Contact Phone:		Provider Contact Email	: msw98488@aol.com
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation	n: 0	0	0	0	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	17	17	0	0	
H2. Advance Health Care Directives ((AHCD): 99	99	0	0	
H3. Financial Powers of Attorney:	25	25	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN	QUARTER: 386	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE	
	'	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
		AND ADVICE	ADD. SERVICES	REPRESENTATION	
		366	19] 1	
TOTAL ESTIMATED CASE	WORK HOURS SPENT:	370			
	OUTREACH/COMMUNITY EDI	UCATION ACTIVITIES D)ATA		
	INFORMATION ON SPECIA	L OUTREACH ACTIVITI	ES		
Date Location (If Applicable)	Type of Outreach Activity	Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached	
01/13/16 Ventura Law Library	Powers of Atto/ Ad HCD	Seniors/C	aregivers	25 3	
02/22/16 City of Thousand	Grey Law services	Senior Co	mmission	18 2	
02/23/16 Simi Senior Center	LIFE Class	Seniors		22 4	
03/01/16 Thousand Oaks	LIVE Class	Senior Co	ncerns	25 4	
	ECIAL OUTREACH ACTIVITIES		4	,	
TOTAL ESTIMATED # OF SPECIAL			13		
	TION ON COMMUNITY LEGAL I				
Date Location (If Applicable)	Topic	Targeted /	Audience	Est # of Est. Participants Hours	
03/21/16 Fillmore Senior Center	LIFE Class	Seniors		8 3.5	

Fiscal Year: 2015-2016

Quarter: 3

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff AAA Contact Phone: AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County(ies): Ventura

Provider Contact Name: *Mike Williams* Provider Contact Phone: Provider Contact Email: *msw98488@aol.com*

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 3

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno AAA Contact Phone: 213-507-1328 AAA Contact Email: rmoreno@css.lacounty.gov

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol Provider Contact Phone: 323-648-4711 Provider Contact Email: sjampol@bettzedek.org

Total Unduplicated Client Count for Quarter: 166

Total Cases Closed in Quarter: 148

Total Units of Service for Quarter (Unit=1 Hour): 1674

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 33 Two or More Races: 65-74: 67 Caucasian: 101 75-84: African American: 48 36 85+: Native American/Native Alaskan: 3 18 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 166 Asian Indian: **CLIENT GENDER** Cambodian: Male: 52 Chinese: Female: 112 Filipino: Client Declined to Provide Information: 2 Japanese: Total: 166 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 82 Vietnamese: 0 Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 94 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 15 3 Limited English: 39 Race Unknown/Some Other Race: 18 Client Declined to Provide Information: Rural: 0 1 Greatest Economic Need (Minority): Total: 46 166 Greatest Economic Need (Non-Minority): 67 Greatest Economic Need (Minority Status Unknown): 13 **CLIENT ETHNICITY**

55

Fiscal Year: 2015-2016

Quarter: 3

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno AAA Contact Phone: 213-507-1328 AAA Contact Email: rmoreno@css.lacounty.gov

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol Provider Contact Phone: 323-648-4711 Provider Contact Email: sjampol@bettzedek.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cor	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUART d by Case Closing Code & L	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			-	-	
A1. Bankruptcy/Debt Collection:	1	.6	9	3	0
A2. Contracts/Warranties:		1	1	0	0
A3. Other Consumer/Finance:		3	3	3	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		4	4	3	1
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		2	2	0	0
C2. Conservatorship:	1	.6	3	8	1
C3. Other Family:		0	0	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		5	2	0	1
D2. Medicare:			1	0	0
D3. Other Health/Community Based Care:		5	3	0	0
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	1		9	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10		8	1	2
E3. Other Housing:	1:		7	1	0
INCOME MAINTENANCE					
F1. Social Security:		3	3	0	0
F2. Supplemental Security Income (SSI):		5	3	3	1
F3. Pensions/Retiree Benefits:		2	1	0	0
F4. Other Income Maintenance:		2	2	1	1

Fiscal Year: 2015-2016

Quarter: 3

PSA: 19	AAA Name: Cor	nmunity and Se	nior Services-C	County of Los Angeles	AAA		
AAA Contact Name:	Richard Moreno		AAA (Contact Phone: 213-507	7-1328	AAA Contact Email: rm	oreno@css.lacounty.gov
Provider Nam	ne: Bet Tzedek		Co	unty(ies): Los Angel	les County		
Provider Conta	act Name: <i>Sarah Jan</i>	npol	Provid	ler Contact Phone: 323-6	648-4711	Provider Contact Email	sjampol@bettzedek.org
INDIVIDUAL RIGHTS	}						
G1. Immigration	on/Naturalization:		0	0	0	0	
G2. Elder Abus	se/Neglect/Exploitation	ո։ 🗀	10	7	2	0	
G3. Other Indi	ividual Rights:		4	1	0	2	
MISCELLANEOUS							
H1. Estate Pla	nning/Wills/Trusts:		34	18	5	0	
H2. Advance H	Health Care Directives	(AHCD):	23	6	7	0	
H3. Financial F	Powers of Attorney:		0	0	0	0	
H4. Other Misc	cellaneous:		10	9	0	0	
TOTAL	CASES OPENED IN	QUARTER:	184	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
		,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
				102	37	9	
TOTA	AL ESTIMATED CASE	WORK HOURS	SPENT:	1669			
		OUTREACH/C	OMMUNITY ED	UCATION ACTIVITIES	DATA		
	TOTAL # OF SPI	ECIAL OUTREA	CH ACTIVITIES	IN THE QUARTER:	0		
TOTAL ESTIMA	ATED # OF SPECIAL				0		
	INFORMA	TION ON COMM	UNITY LEGAL	EDUCATION PROGRAM	/IS/ACTIVITIE		
	ocation f Applicable)	Topic		Targeted	Audience	Est # of Est. Participants Hours	
	Southwestern Law School	Elder Law		Attorneys	3	50 5	
	OF COMMUNITY LE				5		

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 3

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: 951-368-2540 Provider Contact Email: imorales@icls.org

Total Unduplicated Client Count for Quarter: 225

Total Cases Closed in Quarter: 180

Total Units of Service for Quarter (Unit=1 Hour): 1349

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 48 Two or More Races: 23 65-74: 97 Caucasian: 156 75-84: African American: 60 36 85+: Native American/Native Alaskan: 19 Asian/Pacific Islander Client Declined to Provide Information: 1 Total: 225 Asian Indian: **CLIENT GENDER** Cambodian: Male: 90 Chinese: Female: 135 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 225 Korean: 0 Laotian: 1 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 76 Vietnamese: 0 Homebound: 5 Guamanian: 0 Lives Alone: Hawaiian: 115 Institutionalized: Samoan: 1 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 8 2 Limited English: 11 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 16 0 Greatest Economic Need (Minority): Total: 225 36 Greatest Economic Need (Non-Minority): 16 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

58

Fiscal Year: 2015-2016

Quarter: 3

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: 951-368-2540 Provider Contact Email: imorales@icls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			·	
A1. Bankruptcy/Debt Collection:	31	9	5	4
A2. Contracts/Warranties:	16	7	1	0
A3. Other Consumer/Finance:	9	6	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	14	8	2	2
C2. Conservatorship:	2	1	0	0
C3. Other Family:	6	4	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	2	0	1
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	55	20	13	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	25	8	7	1
E3. Other Housing:	2	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	5	6	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

Fiscal Year: 2015-2016

03/29/16

Oldtimers' Senior

12855 Oaks Ave., Chino, CA 91710

Apartment Complex

Quarter: 3 **PSA: 20** AAA Name: San Bernardino County-Department of Aging and Adult Services AAA Contact Name: AAA Contact Phone: AAA Contact Email: Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: 951-368-2540 Provider Contact Email: imorales@icls.org **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: 0 0 0 0 0 G2. Elder Abuse/Neglect/Exploitation: 0 0 0 G3. Other Individual Rights: 3 0 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 19 19 48 1 H2. Advance Health Care Directives (AHCD): 3 9 10 0 H3. Financial Powers of Attorney: 2 10 10 0 H4. Other Miscellaneous: 2 2 0 0 **TOTAL CASES OPENED IN QUARTER:** TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE 246 TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION 101 66 13 TOTAL ESTIMATED CASE WORK HOURS SPENT: 1326 **OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES** Type of Outreach Activity Groups Targeted By Est. Date Location Est # of Outreach People Hours (If Applicable) Reached 03/17/16 Serrano High School Senior Health Event Seniors 100 5.5 9892 Sheep Creek Rd., Phelan, CA 03/28/16 Crestline Senior Estate Planning, Domestic Violence, Elder Seniors 18 5.5 Abuse, ICLS Services Center 24658 San Moritz Dr., Crestline, CA

Seniors

22

5.7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 17

Directives and ICLS Services

Presentation on Advanced Health Care

Fiscal Year: 2015-2016

Quarter: 3

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: 951-368-2540 Provider Contact Email: imorales@icls.org

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
02/25/16	Rolling Start 1955 Hunts Lane, Suite 101 San Bernardino, CA 92401	Domestic Violence, Elder Abuse, ICLS Services	DV Providers DV Victims	10 2.
02/25/16	Option House 813 N. D St., Suite A San Bernardino, CA 92401	Domestic Violence, Elder Abuse, Family Law, ICLS Services	DV Providers DV Victims	16 3.

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 3

PSA: 21 AAA Name:

AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: 951-368-2540 Provider Contact Email: imorales@icls.org

Total Unduplicated Client Count for Quarter: 126

Total Cases Closed in Quarter: 135

Total Units of Service for Quarter (Unit=1 Hour): 531

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 33 Two or More Races: 6 65-74: 53 Caucasian: 91 75-84: African American: 24 17 85+: Native American/Native Alaskan: 16 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 126 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 56 Chinese: Female: 70 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 126 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 50 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 61 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 1 Limited English: 11 Race Unknown/Some Other Race: 10 Client Declined to Provide Information: Rural: 53 0 Greatest Economic Need (Minority): Total: 27 126 Greatest Economic Need (Non-Minority): 11 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

36

Fiscal Year: 2015-2016

Quarter: 3

PSA: 21 AAA Name:

AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: 951-368-2540 Provider Contact Email: imorales@icls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	14	13	0	0
A2. Contracts/Warranties:	8	6	0	0
A3. Other Consumer/Finance:	6	3	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	3	0	1
C2. Conservatorship:	0	0	0	0
C3. Other Family:	3	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	8	4	2	3
D2. Medicare:	3	1	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	24	20	5	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	4	2	1
E3. Other Housing:	6	5	1	0
INCOME MAINTENANCE				
F1. Social Security:	4	1	1	0
F2. Supplemental Security Income (SSI):	3	2	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	11	6	2	2

Fiscal Year: 2015-2016

Quarter: 3

PSA: 21	AAA Name:									
AAA Contact Name:		AAA	Contact Phone:		AAA Contact Email:					
Provider Name:	Inland Counties Legal Service	es, Inc.	Co	unty(ies): Riverside						
Provider Contact	Name: Irene C. Morales, Execu	ıtive Direc Provid	der Contact Phone: 951-3	868-2540	Provider Contact Email:	imorales@icls.org				
INDIVIDUAL RIGHTS										
G1. Immigration/	'Naturalization:	0	0	0	0					
G2. Elder Abuse/	Neglect/Exploitation:	0	0	0	0					
G3. Other Individ	lual Rights:	1	0	1	0					
MISCELLANEOUS										
H1. Estate Planni	ng/Wills/Trusts:	19	11	14	0					
H2. Advance Hea	Ilth Care Directives (AHCD):	6	1	7	0					
H3. Financial Pov	vers of Attorney:	5	1	5	0					
H4. Other Miscell	aneous:	0	0	0	0					
TOTAL C	ASES OPENED IN QUARTER:	134	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE					
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION					
			83	41	11					
TOTAL I	ESTIMATED CASE WORK HOU	RS SPENT:	531							
	OUTREACH	COMMUNITY ED	DUCATION ACTIVITIES I	DATA						
	TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:									
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:										
TOTAL # OI	TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:									
	# OF COMMUNITY LEGAL EDI		_	0						

Fiscal Year: 2015-2016

Quarter: 3

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange AAA Contact Phone: 714-480-6482 AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County County(ies): Orange

Provider Contact Name: William Wise Provider Contact Phone: 714 Provider Contact Email:

Total Unduplicated Client Count for Quarter: 651

Total Cases Closed in Quarter: 630

Total Units of Service for Quarter (Unit=1 Hour): 1516

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 225 Two or More Races: 10 65-74: 273 Caucasian: 380 75-84: African American: 101 25 85+: Native American/Native Alaskan: 52 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 651 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 254 Chinese: 6 Female: 397 Filipino: 5 Client Declined to Provide Information: 0 Japanese: Total: 651 Korean: 16 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 0 Vietnamese: 46 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 444 Institutionalized: Samoan: 6 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 124 Race Unknown/Some Other Race: 149 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 174 651 Greatest Economic Need (Non-Minority): 98 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY** Hispanic/Latino: 118

Fiscal Year: 2015-2016

Quarter: 3

PSA: 22 AAA Name: Orange County Office on Aging

Provider Contact Name: William Wise

AAA Contact Name: Helen Grange AAA Contact Phone: 714-480-6482 AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

Provider Contact Phone: **714** Provider Contact Email:

County(ies): Orange

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)		ES CLOSED IN QUAR'd by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	76	56	12	4
A2. Contracts/Warranties:	17	17	0	0
A3. Other Consumer/Finance:	9	7	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	33	24	6	1
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	39	32	7	0
C2. Conservatorship:	24	14	0	10
C3. Other Family:	21	19	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	30	13	13	4
D2. Medicare:	10	5	4	1
D3. Other Health/Community Based Care:	67	56	9	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	157	124	23	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	12	2	0
E3. Other Housing:	24	21	1	0
INCOME MAINTENANCE				
F1. Social Security:	16	16	0	0
F2. Supplemental Security Income (SSI):	19	14	3	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	7	0	0

Fiscal Year: 2015-2016

AA Contact Na	ame: Helen Grange		AAA	Contact Phone:	714-480	-6482		AAA Contact	Email: <i>hel</i>	en.grange@occr.ocgov.c
Provider Name: Legal Aid Society of Orange County					Co	unty(ies): Oi	range			
Provider C	Contact Name: William	Vise	Prov	ider Contact Pho	ne: 714		I	Provider Cor	tact Email:	
DIVIDUAL RIGI	HTS									
G1. Immig	ration/Naturalization:		1		1		0		0	
G2. Elder	Abuse/Neglect/Exploitati	on:	7		6		0		0	
G3. Other	Individual Rights:		30		27		1		1	
SCELLANEOU	S									
H1. Estate	Planning/Wills/Trusts:		22		20		0		0	
H2. Advan	ce Health Care Directive	(AHCD):	9		4		5		0	
H3. Financ	cial Powers of Attorney:		0		18		0		0	
H4. Other	Miscellaneous:		19		0		1		0	
ТО	TAL CASES OPENED I	N QUARTER:	651	TOTAL CAS	ES CLOS	ED IN QUART	ER BY C	ASE CLOSE	D CODE	
				TOTAL COUN		TOTAL LIMI		TOTAL LE		
				AND ADVI		ADD. SERVI		REPRESENT		
					513		89		28	
TO	OTAL ESTIMATED CAS	E WORK HO	URS SPENT:	1480						
		OUTREAC	CH/COMMUNITY E	DUCATION ACT	IVITIES D	ATA				
		INFORM	MATION ON SPEC	IAL OUTREACH	ACTIVITI	ES				
Date	Location	Type of Ou	utreach Activity		Groups Ta	argeted By		Est # of	Est.	
	(If Applicable)				Outreach			People Reached	Hours	
01/26/16	Orange	Resource	Fair		Communi	ty		300	5	
01/20/16	Santa Ana	Senior To			Seniors			85	3	
01/20/16	Capistrano Beach	LTC Famil	ly Event		LTC			12	2	
02/21/16	Irvine	Clinic in th	ne Park		Communi	ty		200	5	
02/16/16	Fountain Valley	Communit	ty Service Fair		Vietname	se Community		100	3	
03/26/16	Irvine	Clinic in th	no Dark	1	Communi	h		205	5	

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INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Fiscal Year: 2015-2016

Quarter: 3

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange AAA Contact Phone: 714-480-6482 AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County C

Provider Contact Name: William Wise Provider Contact Phone: 714 Provider Contact Email:

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/06/16	Sant Ana	Health Access Barriers	Vietnamese Community	20	2
01/08/16	Sant Ana	Health Access	Vietnamese Community	600	2
02/05/16	Orange	Medical Bills	Seniors	68	3
02/17/16	Anaheim	Advanced Health Care Directives	Seniors	6	2
02/18/16	Los Alamitos	AHCD	Seniors	14	2
03/01/16	Westminister	Estate Recovery	Seniors	50	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 3

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858-505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: *Manoj Adhikari* Provider Contact Phone: *858-565-8772 x208* Provider Contact Email: *madhikari@seniorlaw-sd.*

Total Unduplicated Client Count for Quarter: 650

Total Cases Closed in Quarter: 650

Total Units of Service for Quarter (Unit=1 Hour): 719

CLIENT CHA		FOR UNDUPLICATED CLIENTS IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	118	Two or More Races:	0
65-74:	283	Caucasian:	478
75-84:	168	African American:	37
85+:	81	Native American/Native Alaskan:	4
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	650	Asian Indian:	1
CLIENT GENDER		Cambodian:	0
Male:	233	Chinese:	2
Female:	417	Filipino:	17
Client Declined to Provide Information:	0	Japanese:	3
Total:	650	Korean:	2
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	480	Vietnamese:	1
Homebound:	3	Guamanian:	0
Lives Alone:	463	Hawaiian:	0
Institutionalized:	10	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	3	Other Asian/Pacific Islander:	7
Limited English:	24	Race Unknown/Some Other Race:	97
Rural:	0	Client Declined to Provide Information:	1
Greatest Economic Need (Minority):	111	Total:	650
Greatest Economic Need (Non-Minority):	272		
Greatest Economic Need (Minority Status Unknov	vn): 9		
CLIENT ETHNICITY			

Fiscal Year: 2015-2016

Quarter: 3

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858-505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: *Manoj Adhikari* Provider Contact Phone: *858-565-8772 x208* Provider Contact Email: *madhikari@seniorlaw-sd.*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co			ES CLOSED IN QUART d by Case Closing Code & L	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			'	
A1. Bankruptcy/Debt Collection:	31	30	1	0
A2. Contracts/Warranties:	49	44	5	0
A3. Other Consumer/Finance:	23	22	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	4	4	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	26	26	0	0
C2. Conservatorship:	6	5	1	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	16	15	1	0
D2. Medicare:	2	2	0	0
D3. Other Health/Community Based Care:	15	14	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	66	62	4	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	44	42	2	0
E3. Other Housing:	71	65	6	0
INCOME MAINTENANCE				
F1. Social Security:	24	24	0	0
F2. Supplemental Security Income (SSI):	5	5	0	0
F3. Pensions/Retiree Benefits:	4	4	0	0
F4. Other Income Maintenance:	7	7	0	0

Fiscal Year: 2015-2016

Quarter: 3

AA Contact Name: Marilyn Driscoll Provider Name: Elder Law & Advocacy Provider Contact Name: Manoj Adhikari			AAA Contact Phone: 858-505-6533			AAA Contact Email: Marilyn.driscoll@sdcounty.d	
		ocacy	County(ies): San Diego				
		ikari	Provider Contact Phone: 858-565-8772 x208			Provider Contact Email: madhikari@seniorlaw-so	
/IDUAL RIGHT	S						
G1. Immigra	tion/Naturalization:		1	1	0	0	
G2. Elder Ab	use/Neglect/Exploitation:		22	22	0	0	
G3. Other In	dividual Rights:		51	49	2	0	
ELLANEOUS							
H1. Estate Pl	lanning/Wills/Trusts:		119	104	15	0	
H2. Advance	Health Care Directives (A	AHCD):	21	20	1	0	
H3. Financial	Powers of Attorney:		21	15	6	0	
H4. Other Mi	iscellaneous:		22	21	1	0	
TOTA	AL CASES OPENED IN C	QUARTER:	650	TOTAL CASES CLOS	SED IN QUARTER BY	CASE CLOSED CODE	
							+
				TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
				AND ADVICE	ADD. SERVICES	REPRESENTATION	- v
						REPRESENTATION	
тот	TAL ESTIMATED CASE \	WORK HOURS	SPENT:	AND ADVICE	ADD. SERVICES	REPRESENTATION	-
тот			la.	AND ADVICE 603	ADD. SERVICES 47	REPRESENTATION	
		OUTREACH/C	OMMUNITY E	AND ADVICE 603 714 DUCATION ACTIVITIES I	ADD. SERVICES 47	REPRESENTATION	
	TOTAL # OF SPECIAL O	OUTREACH/C	OMMUNITY E	AND ADVICE 603 714 DUCATION ACTIVITIES I	ADD. SERVICES 47 DATA 0 0	REPRESENTATION	
TOTAL ESTIN	TOTAL # OF SPECIAL O	OUTREACH/C	OMMUNITY E	AND ADVICE 603 714 DUCATION ACTIVITIES IS IN THE QUARTER: S IN THE QUARTER:	ADD. SERVICES 47 DATA 0 0 0 MS/ACTIVITIE	REPRESENTATION	
TOTAL ESTIN	TOTAL # OF SPECIAL O INFORMATI Location	OUTREACH/C CIAL OUTREAC DUTREACH AC	OMMUNITY E CH ACTIVITIE TIVITY HOUR UNITY LEGA	AND ADVICE 603 714 DUCATION ACTIVITIES I S IN THE QUARTER: S IN THE QUARTER: L EDUCATION PROGRAM Targeted	ADD. SERVICES 47 DATA 0 0 0 MS/ACTIVITIE	REPRESENTATION 0 Est # of Est.	

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores AAA Contact Phone: AAA Contact Email:

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: Manok Adhikari Provider Contact Phone: 760-439-2535 x208 Provider Contact Email: madhikari@seniorlaw-sd.

Total Unduplicated Client Count for Quarter: 39

Total Cases Closed in Quarter: 39

Total Units of Service for Quarter (Unit=1 Hour): 76

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 9 Two or More Races: 65-74: Caucasian: 17 75-84: African American: 12 1 85+: Native American/Native Alaskan: 1 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 39 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 18 Chinese: Female: 21 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 39 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 23 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 17 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 2 Limited English: 28 Race Unknown/Some Other Race: 29 Client Declined to Provide Information: Rural: 39 0 Greatest Economic Need (Minority): Total: 39 30 Greatest Economic Need (Non-Minority): 7 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2015-2016

Quarter: 3

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores AAA Contact Phone: AAA Contact Email:

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: *Manok Adhikari* Provider Contact Phone: *760-439-2535 x208* Provider Contact Email: *madhikari@seniorlaw-sd.*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE								
A1. Bankruptcy/Debt Collection:		4	4	0	0			
A2. Contracts/Warranties:		0	0	0	0			
A3. Other Consumer/Finance:		1	1	0	0			
EMPLOYMENT								
B1. Discrimination:		0	0	0	0			
B2. Other Employment:		0	0	0	0			
FAMILY								
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0			
C2. Conservatorship:		0	0	0	0			
C3. Other Family:		2	2	0	0			
HEALTH/COMMUNITY BASED CARE								
D1. Medi-Cal/Medicaid:		0	0	0	0			
D2. Medicare:		0	0	0	0			
D3. Other Health/Community Based Care:		5	4	1	0			
HOUSING								
E1. Landlord-Tenant (Subsidized or Private Housing):		4	0	3	1			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0	0			
E3. Other Housing:		2	0	2	0			
INCOME MAINTENANCE								
F1. Social Security:		1	1	0	0			
F2. Supplemental Security Income (SSI):		1	1	0	0			
F3. Pensions/Retiree Benefits:		0	0	0	0			
F4. Other Income Maintenance:		1	1	0	0			

Fiscal Year: 2015-2016

Quarter: 3

PSA: 24 AAA Name: Imper	ial County Area A	gency on A	Aging			
AAA Contact Name: Karla Flores		AAA C	Contact Phone:		AAA Contact Email:	
Provider Name: Elder Law & Advo	cacy		Co	unty(ies): Imperial		
Provider Contact Name: Manok Adhi	kari	Provid	ler Contact Phone: 760-4	139-2535 x208	Provider Contact Email	: madhikari@seniorlaw-sd
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:		0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:		0	0	0	0	
G3. Other Individual Rights:		1	0	1	0	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:		9	2	7	0	
H2. Advance Health Care Directives (A	HCD):	1	0	1	0	
H3. Financial Powers of Attorney:		7	0	7	0	
H4. Other Miscellaneous:		0	0	0	0	
TOTAL CASES OPENED IN Q	UARTER:	39	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
	·		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
			16	22	1	
TOTAL ESTIMATED CASE W	ORK HOURS SP	ENT:	72			
	OUTREACH/COMI	MUNITY ED	UCATION ACTIVITIES I	DATA		
TOTAL # OF SPEC	IAL OUTREACH A	ACTIVITIES	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL O	UTREACH ACTIVI	TY HOURS	IN THE QUARTER:	0		
INFORMATIO	ON ON COMMUNI	TY LEGAL	EDUCATION PROGRA	MS/ACTIVITIE		
Date Location (If Applicable)	Topic		Targeted	Audience	Est # of Est. Participants Hours	
	Elder Law, Senior Detainer, Nursing			0+	575 4	
TOTAL # OF COMMUNITY LEGA	AL EDUCATION P	ROGRAMS	IN THE QUARTER:	1		
TOTAL ESTIMATED # OF COMMUNITY				4		
TO THE ESTIMATED # OF SOMMONTH	LLGAL LDGGAIN		IIIL GOAITIEIL	4		

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 3

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213-202-5622 AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol Provider Contact Phone: 323-648-4711 Provider Contact Email: sjampol@betzedek.org

Total Unduplicated Client Count for Quarter: 190

Total Cases Closed in Quarter: 230

Total Units of Service for Quarter (Unit=1 Hour): 2860

CLIENT CHA		FOR UNDUPLICATED CLIENTS IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	35	Two or More Races:	1
65-74:	81	Caucasian:	106
75-84:	42	African American:	47
85+:	32	Native American/Native Alaskan:	1
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	190	Asian Indian:	1
CLIENT GENDER		Cambodian:	0
Male:	69	Chinese:	0
Female:	116	Filipino:	3
Client Declined to Provide Information:	5	Japanese:	3
Total:	190	Korean:	1
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	96	Vietnamese:	0
Homebound:	3	Guamanian:	0
Lives Alone:	114	Hawaiian:	0
Institutionalized:	4	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	8	Other Asian/Pacific Islander:	5
Limited English:	52	Race Unknown/Some Other Race:	20
Rural:	1	Client Declined to Provide Information:	2
Greatest Economic Need (Minority):	46	Total:	190
Greatest Economic Need (Non-Minority):	67		
Greatest Economic Need (Minority Status Unknow	vn): 13		
CLIENT ETHNICITY			

Fiscal Year: 2015-2016

Quarter: 3

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213-202-5622 AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol Provider Contact Phone: 323-648-4711 Provider Contact Email: sjampol@betzedek.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	10	9	7	1			
A2. Contracts/Warranties:	0	0	0	0			
A3. Other Consumer/Finance:	8	8	6	1			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	12	8	1	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0			
C2. Conservatorship:	9	2	2	1			
C3. Other Family:	0	0	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	9	6	0	0			
D2. Medicare:	1	2	2	0			
D3. Other Health/Community Based Care:	5	3	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	28	18	1	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	27	26	3	0			
E3. Other Housing:	8	3	0	4			
INCOME MAINTENANCE							
F1. Social Security:	4	4	1	1			
F2. Supplemental Security Income (SSI):	19	12	1	3			
F3. Pensions/Retiree Benefits:	1	1	0	0			
F4. Other Income Maintenance:	4	3	2	1			

Fiscal Year: 2015-2016

03/24/16

Quarter: 3

Quarter: 3								
PSA: 25	AAA Name: City of ame: Francisco Guillermo		•	of Aging Contact Phone: 213-202	n 5600	AAA Contact I	Emoil: f vor	aniana muillauma Alanitu au
	Name: Bet Tzedek		AAA	_111a11. 11 a1	ncisco.guillermo@lacity.or			
	Contact Name: <i>Sarah Jampo</i>	ol.	Provio	sjampol@betzedek.org				
	<u> </u>	<i></i>	TTOVIC	der Contact Phone: 323-6	Sjampol@betzedek.org			
INDIVIDUAL RIG	_							
•	gration/Naturalization:		0	0	0		0	
	Abuse/Neglect/Exploitation:	<u> </u>	8	4	2		0	
G3. Other	Individual Rights:	J_	14	9	9		24	
MISCELLANEOU	-	_						
	e Planning/Wills/Trusts:		20	16	2		0	
H2. Advar	nce Health Care Directives (Al	HCD):	12	6	4		0	
H3. Financ	cial Powers of Attorney:		0	0	0		0	
H4. Other	Miscellaneous:		10	10	1		0	
TOTAL CASES OPENED IN QUARTER: 209 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE								
	TOTAL AND				TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
				150			36	
-	OTAL FORMATED CACE W	IODK HOUDS	CDENT.			,	30	
	OTAL ESTIMATED CASE W		P.	2835				
	C	OUTREACH/C	OMMUNITY ED	DUCATION ACTIVITIES I	DATA			
				IN THE QUARTER:	0			
TOTAL ES	TIMATED # OF SPECIAL OL	JTREACH AC	TIVITY HOURS	IN THE QUARTER:	0			
	INFORMATIO	ON ON COMM	IUNITY LEGAL	EDUCATION PROGRAM	MS/ACTIVITIE			
Date	Location T (If Applicable)	Горіс		Targeted	Audience	Est # of Participants	Est. Hours	
01/12/16	[:	Senior ID The	ft	Seniors		41	0	
01/23/16	Ī	Foreclosure Pr	evention	Seniors		45	4	
01/07/16	[:	SCAN SW Trai	ning	Social Wo	orkers	2	1.5	
02/23/16	i i	Advanced Dir.	And Wills	Seniors		8	2	
03/09/16	i ii	DUTF Ad Hoc	Committee	Seniors		37	6	
03/16/16	<u>-</u>	Advanced Plar		Seniors		40	1	
55/10/10	<u> </u>		······ 5	10011010				

Seniors

10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

Women Lawyers Assoc. of LA

Fiscal Year: 2015-2016

Quarter: 3

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213-202-5622 AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol Provider Contact Phone: 323-648-4711 Provider Contact Email: sjampol@betzedek.org

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Xuyen Ung AAA Contact Phone: 707-995-4652 AAA Contact Email: xung@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): Mendocino and Lake

Provider Contact Name: Angelica Millan Provider Contact Phone: 707-513-1023 Provider Contact Email: amillan@lsnc.net

Total Unduplicated Client Count for Quarter: 61

Total Cases Closed in Quarter: 57

Total Units of Service for Quarter (Unit=1 Hour): 200

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 17 Two or More Races: 65-74: 29 Caucasian: 47 75-84: African American: 13 0 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 61 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 16 Chinese: Female: 45 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 61 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 41 0 Homebound: Guamanian: 7 0 Lives Alone: Hawaiian: 34 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 17 0 Limited English: 3 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 61 10 3 Greatest Economic Need (Minority): Total: 61 Greatest Economic Need (Non-Minority): 49 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2015-2016

Quarter: 3

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Xuyen Ung AAA Contact Phone: 707-995-4652 AAA Contact Email: xung@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): Mendocino and Lake

Provider Contact Name: Angelica Millan Provider Contact Phone: 707-513-1023 Provider Contact Email: amillan@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cor	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)						
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)				
CONSUMER/FINANCE			<u>'</u>					
A1. Bankruptcy/Debt Collection:	1	1	0	0				
A2. Contracts/Warranties:	0	0	0	0				
A3. Other Consumer/Finance:	6	5	1	0				
EMPLOYMENT								
B1. Discrimination:	0	0	0	0				
B2. Other Employment:	0	0	0	0				
FAMILY								
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0				
C2. Conservatorship:	0	0	0	0				
C3. Other Family:	2	2	0	0				
HEALTH/COMMUNITY BASED CARE								
D1. Medi-Cal/Medicaid:	3	3	1	0				
D2. Medicare:	1	1	0	0				
D3. Other Health/Community Based Care:	1	0	0	0				
HOUSING								
E1. Landlord-Tenant (Subsidized or Private Housing):	23	14	3	0				
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0				
E3. Other Housing:	15	10	0	0				
INCOME MAINTENANCE								
F1. Social Security:	0	0	0	0				
F2. Supplemental Security Income (SSI):	4	4	1	0				
F3. Pensions/Retiree Benefits:	0	0	0	0				
F4. Other Income Maintenance:	2	3	0	0				

Fiscal Year: 2015-2016

Quarter: 3

PSA: 26 AAA Name: AAA of Mendocino and L	ake Cour	nties					
AAA Contact Name: Xuyen Ung	AAA C	Contact Phone: 707-995	-4652	AAA Contact Email: xui	ng@dss.co.lake.ca.us		
Provider Name: Legal Services of Northern California County(ies): Mendocino and Lake							
Provider Contact Name: Angelica Millan	Provid	ler Contact Phone: 707-5	13-1023	Provider Contact Email	: amillan@lsnc.net		
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	3	0	3	0			
G2. Elder Abuse/Neglect/Exploitation:	2	1	0	0			
G3. Other Individual Rights:	0	0	0	0			
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	0	0	0	0			
H2. Advance Health Care Directives (AHCD):	2	2	0	0			
H3. Financial Powers of Attorney:	0	0	0	0			
H4. Other Miscellaneous:	0	0	0	0			
TOTAL CASES OPENED IN QUARTER:	67	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE			
TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION							
		48	9	0			
TOTAL ESTIMATED CASE WORK HOURS SPEN	NT.	198	9	, 0			
	la.		ATA				
		UCATION ACTIVITIES D					
INFORMATION O	N SPECIA	AL OUTREACH ACTIVITI	ES				
Date Location Type of Outreach Ac	tivity	Groups Ta Outreach	argeted By	Est # of Est. People Hours			
(If Applicable)		Odireacii		Reached			
03/24/16 Lakeport, CA Mailed Office Brochu	ıres	Seniors, e	et al.	100 1.5			
TOTAL # OF SPECIAL OUTREACH AC	TIVITIES	IN THE OUARTER:	1				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY			2				
		III GOAITEIL					
TOTAL # OF COMMUNITY LEGAL EDUCATION PRO	OGRAMS	IN THE QUARTER:	0				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION		_	0				
		,					

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid of Sonoma County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707-542-6664 Provider Contact Email: rrubinoff@legalaidsc.com

Total Unduplicated Client Count for Quarter: 139

Total Cases Closed in Quarter: 110

Total Units of Service for Quarter (Unit=1 Hour): 794

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 45 Two or More Races: 65-74: 64 Caucasian: 128 75-84: African American: 22 4 85+: Native American/Native Alaskan: 8 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 139 Asian Indian: **CLIENT GENDER** Cambodian: Male: 41 Chinese: Female: 98 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 139 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 63 Vietnamese: 0 Homebound: Guamanian: 8 0 Lives Alone: Hawaiian: 56 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 25 0 Limited English: 4 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 32 0 Greatest Economic Need (Minority): Total: 15 139 Greatest Economic Need (Non-Minority): 68 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2015-2016

Quarter: 3

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid of Sonoma County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707-542-6664 Provider Contact Email: rrubinoff@legalaidsc.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	6	4	1	0		
A2. Contracts/Warranties:	1	2	0	0		
A3. Other Consumer/Finance:	9	5	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	1	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	12	9	1	5		
C2. Conservatorship:	2	1	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	2	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	44	14	9	9		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	0	0	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	1	1	0	0		

Fiscal Year: 2015-2016

AA Contact Na	ame:	-	AAA	Contact Phone:			AAA Contact	Email:	
Provider	Name: Legal Aid of Soi	noma County			Co	unty(ies): Sonoma			
Provider C	Contact Name: Ronit Rub	oinoff	Provi	der Contact Phor	ne: 707- 5	542-6664	Provider Cor	ntact Email:	rrubinoff@legalaidsc.com
DIVIDUAL RIG	HTS								
G1. Immig	gration/Naturalization:	Г	0		0	0		0	
G2. Elder	Abuse/Neglect/Exploitation	n:	31		19	3		12	
G3. Other	Individual Rights:	Г	2		2	0		0	
SCELLANEOU	IS								
H1. Estate	e Planning/Wills/Trusts:		19		5	3		0	
H2. Advan	ice Health Care Directives	(AHCD):	7		2	2		0	
H3. Financ	cial Powers of Attorney:	Г	0		0	0		0	
H4. Other	Miscellaneous:	Г	2		1	0		0	
ТО	TAL CASES OPENED IN	QUARTER:	139	TOTAL CASE	S CLOS	SED IN QUARTER BY (CASE CLOSE	D CODE	
		,		TOTAL COUNS		TOTAL LIMITED ADD. SERVICES	TOTAL LE		
					65	19		26	
T	OTAL ESTIMATED CASE	WORK HOUF	S SPENT:	782					
			,	DUCATION ACTI	VITIES [DATA			
		INFORMA	TION ON SPECI	AL OUTREACH	ACTIVIT	IES			
Date	Location (If Applicable)	Type of Outro	each Activity		Groups T Outreach	argeted By	Est # of People Reached	Est. Hours	
01/29/16	Petaluma People Services Center	Informationa	l Presentation	E	Elders		40	3	
,	Vintage House (Sonoma)	Informationa	l Presentation	E	Elders		30	4	
01/21/16	(Soliolila)				APS		60	3.5	
01/21/16	3600 Westwind Blvd. SR 95403	Informationa	al Presentation		4F3		'		

12

0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Fiscal Year: 2015-2016

Quarter: 3

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid of Sonoma County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707-542-6664 Provider Contact Email: rrubinoff@legalaidsc.com

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: Bay Area Legal Aid
Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579 Provider Contact Email: klesnewich@baylegal.org

County(ies): Napa

Total Unduplicated Client Count for Quarter: 47

Total Cases Closed in Quarter: 25

Total Units of Service for Quarter (Unit=1 Hour): 355

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 12 Two or More Races: 65-74: Caucasian: 10 46 75-84: African American: 16 1 85+: Native American/Native Alaskan: 9 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 47 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 22 Chinese: Female: 25 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 47 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 30 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 19 Institutionalized: Samoan: 19 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 4 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 6 47 Greatest Economic Need (Non-Minority): 23 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2015-2016

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: Bay Area Legal Aid
Provider Contact Name: Kristi Lesnewich

County(ies): Napa

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@baylegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE				_			
A1. Bankruptcy/Debt Collection:	5	2	0	0			
A2. Contracts/Warranties:	0	0	0	0			
A3. Other Consumer/Finance:	4	2	1	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	2	1	1	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	0	0	0			
C2. Conservatorship:	0	0	0	0			
C3. Other Family:	0	0	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	0	0	0	0			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	0	0	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	6	1	0	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0			
E3. Other Housing:	4	1	0	0			
INCOME MAINTENANCE			-				
F1. Social Security:	0	0	0	0			
F2. Supplemental Security Income (SSI):	0	0	0	0			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	2	2	0	0			

Fiscal Year: 2015-2016

Quarter: 3

PSA: 28 AAA Name: Na	apa and Solano Cour	ty AAA						
AAA Contact Name:		AAA C	Contact Phone) :		AAA Conta	ct Email:	
Provider Name: Bay Area Legal	l Aid			Co	unty(ies): Napa			
Provider Contact Name: Kristi Le	snewich	Provid	ler Contact Ph	none: <i>707-2</i>	259-0579	Provider Co	ontact Email:	klesnewich@baylegal.org
INDIVIDUAL RIGHTS								
G1. Immigration/Naturalization:		1		0		0	1	
G2. Elder Abuse/Neglect/Exploitation	on:	2		1		0	1	
G3. Other Individual Rights:		1		1		0	0	
MISCELLANEOUS								
H1. Estate Planning/Wills/Trusts:		14		1		6	0	
H2. Advance Health Care Directives	s (AHCD):	0		0		2	0	
H3. Financial Powers of Attorney:		0		0		0	0	
H4. Other Miscellaneous:		3		1		0	0	
TOTAL CASES OPENED I	N QUARTER:	47	TOTAL CA	SES CLOS	ED IN QUARTER B	Y CASE CLOS	ED CODE	
	r		TOTAL COU		TOTAL LIMITED ADD. SERVICES	TOTAL L REPRESEN		
				13	1	.0	2	
TOTAL ESTIMATED CAS	E WORK HOURS SP	ENT:	347			,		
	OUTREACH/COM	MUNITY ED	UCATION AC	TIVITIES D	DATA			
	INFORMATION	ON SPECIA	AL OUTREAC	H ACTIVITI	ES			
Date Location (If Applicable)	Type of Outreach	Activity		Groups Ta Outreach	argeted By	Est # of People Reached	Est. Hours	
03/18/16 Ole Health	Latino Elder Coalit Abuse	ion Prevention	on of Elder	Latino Se	niors	4	8	
TOTAL # OF SPECIAL	PECIAL OUTREACH ACTIVI				8			
TOTAL # OF COMMUNITY L TOTAL ESTIMATED # OF COMMUNI					0			

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano County

Provider Contact Name: Robert Stalker / Angela Greer Provider Contact Phone: 707-643-0054 Provider Contact Email: bstaker@lsnc.net / agreer

80

Total Unduplicated Client Count for Quarter: 86

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 627

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 34 Two or More Races: 65-74: 43 Caucasian: 37 75-84: African American: 7 33 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 86 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 35 Chinese: Female: 51 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 86 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 15 Vietnamese: 0 Homebound: 3 Guamanian: 0 Lives Alone: Hawaiian: 33 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 2 Limited English: 7 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 3 3 Greatest Economic Need (Minority): Total: 13 86 Greatest Economic Need (Non-Minority): 14 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2015-2016

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano County

Provider Contact Name: Robert Stalker / Angela Greer Provider Contact Phone: 707-643-0054 Provider Contact Email: bstaker@lsnc.net / agreer

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE	<u>.</u>						
A1. Bankruptcy/Debt Collection:	8	4	2	1			
A2. Contracts/Warranties:	1	1	0	0			
A3. Other Consumer/Finance:	2	2	0	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	0	0	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0			
C2. Conservatorship:	0	0	0	0			
C3. Other Family:	0	0	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	0	0	1	0			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	2	2	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	58	37	9	6			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	3	1	0			
E3. Other Housing:	0	0	1	0			
INCOME MAINTENANCE							
F1. Social Security:	1	1	0	0			
F2. Supplemental Security Income (SSI):	3	2	0	0			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	4	2	1	1			

Fiscal Year: 2015-2016

03/09/16

03/16/16

03/24/16

Vallejo

Solano County

Solano County

Quarter: 3

PSA: 28	AAA Name: N	apa and Solano C	County AAA						
AAA Contact N	lame:		AAA	Contact Pho	ne:		AAA Contac	t Email:	
Provider	Name: Legal Services	s of Northern Cali	fornia		Cou	nty(ies): Solano C	ounty		
Provider	Contact Name: Robert	Stalker / Angela G	reer Provid	der Contact	Phone: 707-64	3-0054	Provider Cor	ntact Email:	bstaker@lsnc.net / agreer
INDIVIDUAL RIC	GHTS								
G1. Immi	igration/Naturalization:		0		0	0		0	
G2. Elder	Abuse/Neglect/Exploitat	ion:	0		0	0		0	
G3. Othe	r Individual Rights:		1		1	0		0	
MISCELLANEO	US								
H1. Estat	e Planning/Wills/Trusts:		0		0	0		0	
H2. Adva	nce Health Care Directive	es (AHCD):	1		1	0		0	
H3. Finan	ncial Powers of Attorney:		0		0	0		0	
H4. Othe	r Miscellaneous:		0		0	0		0	
т	OTAL CASES OPENED	IN QUARTER:	86	TOTAL C	ASES CLOSE	D IN QUARTER BY	CASE CLOSE	D CODE	
		,		TOTAL C		TOTAL LIMITED ADD. SERVICES	TOTAL LE REPRESENT		
				ANDA	57	15		8	
_					3/	15		0	
	TOTAL ESTIMATED CAS	SE WORK HOURS	SPENT:	576					
		OUTREACH/C	OMMUNITY ED	DUCATION A	ACTIVITIES DA	ATA			
		INFORMAT	ON ON SPECIA	AL OUTREA	CH ACTIVITIE	S			
Date	Location (If Applicable)	Type of Outrea	ach Activity		Groups Tar Outreach	geted By	Est # of People Reached	Est. Hours	
01/16/16	Vallejo	Vallejo Togeth	er Homelessnes	s Event	Vallejo Res	idents	17	4	
02/03/16	Vallejo	Prep and Outr Douglas Senio	each Clinic at Fl r Center	orence	Seniors		4	3	
03/08/16	Suicup City	Clinic at Suigu	n Dublic Library	- nren	Seniors		3	2	

Seniors

Seniors

Seniors

3

20

30

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	6
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	24

Prep and Outreach Clinic at Florence Douglas Senior Center

Dynamic Aging Presentation - Renter's

Honoring All Military Women Outreach

travel & outreach -

Rights & Fair Housing

Fiscal Year: 2015-2016

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano County

Provider Contact Name: Robert Stalker / Angela Greer Provider Contact Phone: 707-643-0054 Provider Contact Email: bstaker@lsnc.net / agreer

	INFOR	MATION ON COMMUNITY LEGAL EDUCATION	PROGRAMS/ACTIVITIE	
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hour
01/13/16	Solano County	Affordable Housing Committee - prep, meeting and travel	Senior Coalition	20
01/14/16	Solano County	Senior Coalition Meeting - prep, meeting & travel	Senior Coalition	20
01/25/16	Solano County	Executive Committee Meeting - prep, meeting, & travel	Senior Coalition	10
02/05/16	Solano County	Senior Coalition Meeting - prep, meeting & travel (2 attorneys)	Senior Coalition	20
02/17/16	Solano County	Meet with DA - prep, meeting & travel	Senior Coalition	10
03/04/16	Solano County	Senior Coalition Meeting - prep, meeting & travel	Senior Coalition	20
weekly	Solano County	Informational Clinic on Answering Unlawful Detainer Evictions	Senior Residents	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 3

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: 530-642-4833 AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado County

Provider Contact Name: *Diana Steele* Provider Contact Phone: *530-621-6154* Provider Contact Email: *Diana.steele@edcgov.us*

Total Unduplicated Client Count for Quarter: 418

Total Cases Closed in Quarter: 1073

Total Units of Service for Quarter (Unit=1 Hour): 1842

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 45 Two or More Races: 65-74: 402 202 Caucasian: 75-84: African American: 109 2 85+: Native American/Native Alaskan: 50 Asian/Pacific Islander Client Declined to Provide Information: 12 Total: 418 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 167 Chinese: Female: 251 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 418 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 26 Vietnamese: 0 Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 149 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 12 0 Limited English: 1 Race Unknown/Some Other Race: 12 Client Declined to Provide Information: Rural: 418 0 Greatest Economic Need (Minority): 3 Total: 418 Greatest Economic Need (Non-Minority): 137 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 3

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: 530-642-4833 AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado County

Provider Contact Name: Diana Steele Provider Contact Phone: 530-621-6154 Provider Contact Email: Diana.steele@edcgov.us

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	2	2	0	0		
A2. Contracts/Warranties:	5	2	3	0		
A3. Other Consumer/Finance:	100	97	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	5	4	1	0		
C2. Conservatorship:	4	4	0	0		
C3. Other Family:	8	4	0	4		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	8	4	4	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	14	6	3	6		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	50	15	20	0		
E3. Other Housing:	13	13	0	0		
INCOME MAINTENANCE						
F1. Social Security:	1	0	1	0		
F2. Supplemental Security Income (SSI):	0	0	0	0		
F3. Pensions/Retiree Benefits:	1	1	0	0		
F4. Other Income Maintenance:	8	7	1	0		

Fiscal Year: 2015-2016

Quarter: 3

arter: 3							
PSA: 29	AAA Name: El L	•	•		0.4000	AAA Comtoot Empile We	
	me: Yasmin Hichborn		AAA	Contact Phone: 530-64			smin.hichborn@edcgov.us
	Name: Senior Legal Se				ounty(ies): El Dorado	•	
Provider C	ontact Name: Diana Ste	ele	Prov	rider Contact Phone: 530-	621-6154	Provider Contact Email	: Diana.steele@edcgov.us
DIVIDUAL RIGH		_					
	ration/Naturalization:	<u>_</u>	0	0	0	0	
G2. Elder A	Abuse/Neglect/Exploitation	ո։ 🗀	19	17	2	0	
G3. Other	Individual Rights:		4	2	0	0	
SCELLANEOU		_					
H1. Estate	Planning/Wills/Trusts:		289	168		0	
H2. Advan	ce Health Care Directives	(AHCD):	192	93	153	0	
H3. Financ	ial Powers of Attorney:		200	97	163	0	1
H4. Other	Miscellaneous:		5	5	0	0	
TO.	TAL CASES OPENED IN	QUARTER:	928	TOTAL CASES CLO	SED IN QUARTER BY (CASE CLOSED CODE	
		·		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	l
				541	522	10	
TO	OTAL ESTIMATED CASE	WORK HOURS	SPENT-	1830			
	THE ESTIMATED SASE		P.				ſ
		OUTREACH/C	OMMUNITY E	DUCATION ACTIVITIES	DATA		
	TOTAL # OF CD	ECIAL OUTDEA		S IN THE QUARTER:			
TOTAL FOT					0		
TOTAL EST	IMATED # OF SPECIAL			-	0		
	INFORMA	TION ON COM	IUNITY LEGA	L EDUCATION PROGRA	MS/ACTIVITIE		
Date	Location (If Applicable)	Topic		Targeted	Audience	Est # of Est. Participants Hours	
01/15/16	Four Seasons 55+ Community, El Dorado Hills	Estate Plannir	ig	Seniors		66 3	
01/21/16	Marshall Grange Hall, Georgetown	Senior Legal S	Services	Seniors		28 3	
03/01/16	Marshall Community Health Library, Cameron Park	Elder Abuse		Seniors		23 3	
03/08/16	Senior Center, El Dorado Hills	Planning for L	ong Term Care	Seniors		22 3	

Fiscal Year: 2015-2016

Quarter: 3

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: 530-642-4833 AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado County

Provider Contact Name: *Diana Steele* Provider Contact Phone: *530-621-6154* Provider Contact Email: *Diana.steele@edcgov.us*

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209-525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209-577-3814 Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter: 211

Total Cases Closed in Quarter: 175

Total Units of Service for Quarter (Unit=1 Hour): 732

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 43 Two or More Races: 65-74: 85 Caucasian: 196 75-84: African American: 51 11 85+: Native American/Native Alaskan: 32 0 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 211 Asian Indian: 0 **CLIENT GENDER** Cambodian: Male: 62 Chinese: Female: 149 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 211 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 18 0 Homebound: 5 Guamanian: 0 Lives Alone: Hawaiian: 73 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 40 1 Limited English: 8 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 0 1 Greatest Economic Need (Minority): Total: 211 15 Greatest Economic Need (Non-Minority): 45 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2015-2016

Quarter: 3

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209-525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209-577-3814 Provider Contact Email: seniorsjoyce@gmail.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	de)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	3	0	0
A2. Contracts/Warranties:	10	6	2	1
A3. Other Consumer/Finance:	14	5	4	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	1	0	0
C2. Conservatorship:	13	12	2	0
C3. Other Family:	2	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	2	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	13	6	6	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	6	1	0
E3. Other Housing:	10	4	2	0
INCOME MAINTENANCE				
F1. Social Security:	7	0	1	0
F2. Supplemental Security Income (SSI):	2	1	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	1	1	0

Fiscal Year: 2015-2016

Quart	er: 3									
PSA	A: <i>30</i>	AAA Name: Sta	nislaus Co	unty Department o	of Aging and Ve	eterans Se	rvices			
AAA	Contact Nam	ne: Linda Lowe		AAA	Contact Phone	: 209-525	5-4612	AAA Contact	t Email: Iои	vel@stancounty.com
	Provider Na	ame: Dor v' Dor Senio	or Advocad	y Network		Co	unty(ies): Stanislaus	;		
	Provider Co	ntact Name: Joyce Ga	ndelman	Prov	rider Contact Ph	ione: 209-5	577-3814	Provider Con	ntact Email:	seniorsjoyce@gmail.com
INDIV	IDUAL RIGHT	rs								
	G1. Immigra	ation/Naturalization:		0		0	0		0	
	G2. Elder Ab	ouse/Neglect/Exploitation	n:	39		7	0		1	
	G3. Other In	ndividual Rights:		0		0	0		0	
MISC	ELLANEOUS									
	H1. Estate P	lanning/Wills/Trusts:		30		38	5		6	
	H2. Advance	e Health Care Directives	(AHCD):	2		1	3		0	
	H3. Financia	l Powers of Attorney:		19		9	2		8	
	H4. Other M	iscellaneous:		35		19	3		1	
	TOTA	AL CASES OPENED IN	QUARTER	R: 211	TOTAL CAS	SES CLOS	ED IN QUARTER BY	CASE CLOSE	D CODE	
					TOTAL COU AND ADV		TOTAL LIMITED ADD. SERVICES	TOTAL LEG		
					AND ADV	123			17	
						123] 35	,	17	
	101	TAL ESTIMATED CASE	: WORK HO	OURS SPENT:	674					
			OUTREA	CH/COMMUNITY E	DUCATION AC	TIVITIES	DATA			
			INFOR	MATION ON SPEC	IAL OUTREAC	H ACTIVIT	IES			
	Date	Location	Type of 0	Outreach Activity			argeted By	Est # of	Est.	
		(If Applicable)				Outreach		People Reached	Hours	
	02/15/16	MIC	МТСІ			Caniana				
		MJC	MICL	—		Seniors		50		
	03/17/16	Catholic Charities		man Training		Ombudsn		25		
	03/16/16	Sylvan Improv. Club	Scams/S	r Law Project		Sylvan In	npr. Club	60	2	
		TOTAL # OF SP	ECIAL OUT	REACH ACTIVITIE	S IN THE QUAI	RTER:	3			
	TOTAL ESTI	MATED # OF SPECIAL	OUTREAC	H ACTIVITY HOUR	S IN THE QUAI	RTER: 🔲	7			
		INFORMA	TION ON C	COMMUNITY LEGA	L EDUCATION	PROGRAM	/IS/ACTIVITIE			
	Date	Location	Topic			Targeted	Audience	Est # of	Est.	
		(If Applicable)	•			ŭ		Participants	s Hours	
	01/25/16	San Francisco, CA	Tech. Su	ımmit		Legal Aid	S	100	21	
	02/04/16	Modesto	Reverse	Mortgages		Attorneys	3	30	2	

Fiscal Year: 2015-2016

Quarter: 3

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209-525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209-577-3814 Provider Contact Email: seniorsjoyce@gmail.com

01/28/16	APS	MDT	MDT members	30	
02/25-26/1	San Joaquin Bar Assn	Conservatorships	Legal	40	
03/30/16	1314 G Street	Med-cal Webinar	Attorneys	35	
03/16	1314 G Street	Evictions from LT Care Facilities	Attorneys	35	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 51

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209-385-3000 ext. 5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Michael Neham Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: mneham@centralcallegal.

79

Total Unduplicated Client Count for Quarter: 73

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 623

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 21 Two or More Races: 65-74: 26 Caucasian: 44 75-84: African American: 19 6 85+: 7 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 73 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 28 Chinese: Female: 45 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 73 Korean: 0 Laotian: 1 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 40 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 29 Institutionalized: Samoan: 3 0 3 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 10 Race Unknown/Some Other Race: 18 Client Declined to Provide Information: Rural: 1 1 7 Greatest Economic Need (Minority): Total: 73 Greatest Economic Need (Non-Minority): 27 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2015-2016

Quarter: 3

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209-385-3000 ext. 5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: *Michael Neham* Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: mneham@centralcallegal.

CASES OPENED IN QUARTER		CAS	ES CLOSED IN QUAR	TER		
(Total Cases Opened by Legal Problem Cod	de)	(Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	4	3	1	0		
A2. Contracts/Warranties:	3	1	1	0		
A3. Other Consumer/Finance:	4	3	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	3	3	0	0		
D2. Medicare:	1	0	0	0		
D3. Other Health/Community Based Care:	2	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	20	19	1	2		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	2	3		
E3. Other Housing:	1	2	1	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	4	4	1	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	2	2	1	0		

Fiscal Year: 2015-2016

Quarter: 3

PSA: 31 AAA Name: Merced Count	y Area Agency on	Aging			
AAA Contact Name: Jaz Chima	AAA	Contact Phone: 209-385	-3000 ext. 5699	AAA Contact Email: jch	ima@hsa.co.merced.ca.us
Provider Name: Central California Legal Se	ervices	Cor	unty(ies): <i>Merced</i>		
Provider Contact Name: Michael Neham	Prov	vider Contact Phone: 209-7	23-5466 Merced / 559	Provider Contact Email:	: mneham@centralcallegal.
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	2	
G3. Other Individual Rights:	2	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	16	5	7	0	
H2. Advance Health Care Directives (AHCD):	8	3	4	1	
H3. Financial Powers of Attorney:	8	3	4	0	
H4. Other Miscellaneous:	1	0	0	0	
TOTAL CASES OPENED IN QUARTER	R: 79	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		48	23	8	
TOTAL ESTIMATED CASE WORK HO	OURS SPENT:	623			
OUTREA	CH/COMMUNITY E	DUCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUT		· · ·	0		
TOTAL # OF COMMUNITY LEGAL EDUC		·	0		

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 3

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Bertha Gonzalez AAA Contact Phone: 831-755-3425 AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831-899-0492 Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter: 643

Total Cases Closed in Quarter: 582

Total Units of Service for Quarter (Unit=1 Hour): 2072

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 180 Two or More Races: 65-74: 235 Caucasian: 569 75-84: African American: 155 27 85+: Native American/Native Alaskan: 3 73 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 643 Asian Indian: **CLIENT GENDER** Cambodian: Male: 214 Chinese: Female: 429 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 643 Korean: Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 21 Vietnamese: Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 112 Institutionalized: Samoan: 0 4 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 10 4 Limited English: 200 Race Unknown/Some Other Race: 8 Client Declined to Provide Information: Rural: 210 4 Greatest Economic Need (Minority): Total: 185 643 Greatest Economic Need (Non-Minority): 200 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 3

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Bertha Gonzalez AAA Contact Phone: 831-755-3425 AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831-899-0492 Provider Contact Email: kellie@lssmc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	le)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	10	3	7	0
A2. Contracts/Warranties:	25	8	10	2
A3. Other Consumer/Finance:	181	50	39	5
EMPLOYMENT				
B1. Discrimination:	2	0	2	0
B2. Other Employment:	9	3	5	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	20	4	12	3
C2. Conservatorship:	19	0	0	0
C3. Other Family:	10	5	6	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	12	2	4	3
D2. Medicare:	14	4	8	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	83	29	35	9
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	34	19	12	12
E3. Other Housing:	27	6	17	1
INCOME MAINTENANCE				
F1. Social Security:	15	7	6	2
F2. Supplemental Security Income (SSI):	10	4	4	2
F3. Pensions/Retiree Benefits:	2	0	1	0
F4. Other Income Maintenance:	11	2	9	0

Fiscal Year: 2015-2016

Quarter: 3

SA: <i>32</i>	AAA Name: Mo	mercy County A						
	me: Bertha Gonzalez	AAA					urrayphillipsk@co.monter	
Provider Name: Legal Services for Seniors						unty(ies): <i>Monterey</i>		
Provider Co	ontact Name: Kellie D. I	Morgantini	Provi	der Contact Ph	none: <i>831-8</i>	99-0492	Provider Contact Emai	l: kellie@lssmc.net
DIVIDUAL RIGH		_						
	ation/Naturalization:	<u>_</u>	4		8	4	0	-
	buse/Neglect/Exploitatio	n:	10		1	5	0	
	ndividual Rights:	J_	20		7	38	0	
SCELLANEOUS		_						•
	Planning/Wills/Trusts:	(44105)	102		44	50	0	
	e Health Care Directives	(AHCD):	38		9	28	0	
	al Powers of Attorney:	<u> </u>	1		0	0	0	-
H4. Other N	Miscellaneous:	<u> </u>	70		18	8	0	_
тот	TAL CASES OPENED IN	QUARTER:	729			ED IN QUARTER BY		_
				TOTAL COU		TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
					233	310	39	-
TO	TAL ESTIMATED CASE	WORK HOURS	SPENT	2048			,	
	TAL LOTIMATED GAGE		ļ*		TN/ITIE0 F			7
			OMMUNITY E					
		INFORMATI	ON ON SPECI	AL OUTREAC	H ACTIVITI	ES		
Date	Location (If Applicable)	Type of Outrea	ach Activity		Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached	
01/15/16	Monterey College of Law	Monterey Cou Law presentat	nty Bar/Montero	ey College of	Private at officials	torneys / Law school	20 3	
01/16/16	Alzheimers	General Outre	ach		Other loc	al non-profits	5 1	
03/19/16	Monterey County District Attorney's Office	Civil Elder Abu	se Litigation up	date	District A	torneys	10 5	
	TOTAL # OF SP	ECIAL OUTREA	CH ACTIVITIES	S IN THE OUA	RTER.	3		_
TOTAL EST	IMATED # OF SPECIAL					9		
	INFORMA	ATION ON COMM	IUNITY LEGAL	EDUCATION	PROGRAM	IS/ACTIVITIE		
Date	Location (If Applicable)	Topic			Targeted	Audience	Est # of Est. Participants Hours	

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2015-2016

Quarter: 3

AAA Contact Name: Bertha Gonzalez Provider Name: Legal Services for Seniors			AAA Contact Phone: 831-755-3425	AAA Contact Email: murrayphillipsk@co.montere
			County(ies): Monterey	
Provider Contact Name: Kellie D. Morgantini		Morgantini	Provider Contact Phone: 831-899-0492	Provider Contact Email: kellie@lssmc.net
	monthly meeting @ Anton & Michel			
03/21/16	Oldemeyer Center – Seaside	General Legal	Caregiver University Atten	dees 120 12

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661-868-0938 AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: **Danita Melton** Provider Contact Phone: **661-334-4669** Provider Contact Email: **dmelton@gbla.org**

Total Unduplicated Client Count for Quarter: 131

Total Cases Closed in Quarter: 132

Total Units of Service for Quarter (Unit=1 Hour): 903

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 44 Two or More Races: 65-74: 55 Caucasian: 109 75-84: African American: 26 17 85+: Native American/Native Alaskan: 6 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 131 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 38 Chinese: Female: 93 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 131 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 31 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 74 Institutionalized: Samoan: 2 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 9 1 Limited English: 27 Race Unknown/Some Other Race: 3 Client Declined to Provide Information: Rural: 37 0 Greatest Economic Need (Minority): Total: 61 131 Greatest Economic Need (Non-Minority): 37 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2015-2016

Quarter: 3

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661-868-0938 AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661-334-4669 Provider Contact Email: dmelton@gbla.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE			-		
A1. Bankruptcy/Debt Collection:	7	7	1	1	
A2. Contracts/Warranties:	6	7	0	0	
A3. Other Consumer/Finance:	11	8	2	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	1	1	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	6	3	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	2	2	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	1	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	35	28	3	6	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	6	2	1	
E3. Other Housing:	10	8	4	0	
INCOME MAINTENANCE					
F1. Social Security:	8	7	0	0	
F2. Supplemental Security Income (SSI):	4	2	1	1	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	2	1	1	0	

Fiscal Year: 2015-2016

Quarter: 3

AAA Contact Name: Mayte Olivas Provider Name: Greater Bakersfield Legal Assistance, Inc. Provider Contact Name: Danita Melton Provider Contact Phone: 661-334-4669 Provider Contact Email: dimelton@gbla.org INDIVIDUAL RIGHTS G1. Immigration/Naturalization: G2. Elder Abuse/Neglect/Exploitation: G3. Other Individual Rights: 7 7 7 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	PSA: 33 AAA Name: Ke	rn County Agin	g & Adult Servic	ces				
Provider Contact Name: Danita Melton Provider Contact Phone: 661-334-4669 Provider Contact Email: danelton@gbla.org	AAA Contact Name: Mayte Olivas		AAA	Contact Phone	e: 661-868	3-0938	AAA Contact Email: oli	vasm@co.kern.ca.us
INDIVIDUAL RIGHTS G1. Immigration/Naturalization: G2. Elder Abuse/Neglect/Exploitation: G3. Other Individual Rights: 7 7 0 0 0 MISCELLANEOUS H1. Estate Planning/Wills/Trusts: H2. Advance Health Care Directives (AHCD): H3. Financial Powers of Attorney: 0 0 0 0 0 0 H4. Other Miscellaneous: 0 0 0 0 0 0 0 TOTAL CASES OPENED IN QUARTER: 131 TOTAL CASES OPENED IN QUARTER: 131 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL ADD. SERVICES REPRESENTATION 93 29 10 TOTAL ESTIMATED CASE WORK HOURS SPENT: 93 OUTREACH.COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Location (If Applicable) Type of Outreach Activity Type of Outreach Activity Groups Targeted By Cutreach People Hours Reached OUTREACH.COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Clarification of Country Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population distributed brochures for both projects at the South Valley Neighborhood Partnership Collaborative Provided information about services provider by CBLA'S Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the South Valley Neighborhood Partnership Collaborative Provided information about services provider of both projects at the South Valley Neighborhood Partnership Collaborative Provided information about services providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population distributed brochures for both projects at the South Valley Neighborhood Partnership Callaborative Provided Information about services providers of the County's Senior Population and Other Service Providers of Kern County's Senior Population ACTIVITIES OF THE SET OF THE SE	Provider Name: Greater Bakers	field Legal Assi	stance, Inc.		Co	unty(ies): <i>Kern</i>		
G1. Immigration/Naturalization: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Provider Contact Name: Danita M	elton	Provid	der Contact Ph	none: <i>661-3</i>	34-4669	Provider Contact Email	: dmelton@gbla.org
G2. Elder Abuse/Neglect/Exploitation: G3. Other Individual Rights: 7 7 7 0 0 0 MISCELLANEOUS H1. Estate Planning/Wills/Trusts: 0 H2. Advance Health Care Directives (AHCD): 14 11 13 0 H3. Financial Powers of Attorney: 0 14. Other Miscellaneous: 0 TOTAL CASES OPENED IN QUARTER: 131 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL CASES OPENED IN QUARTER: 131 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LEGAL AND ADVICE AND ADVICE AND ADVICE AND ADVICE AND ADVICE Outreach ACTIVITIES Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach Guardianship Caregiver Project and distributed brochures for both projects at the South Valley Neighborhood Partnership Collaborative Provided information about services provider by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the South Valley Neighborhood Ren County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Popula	INDIVIDUAL RIGHTS							
MISCELLANEOUS H1. Estate Planning/Wills/Trusts: 11. Estate Planning/Wills/Trusts: 12. Advance Health Care Directives (AHCD): 14 11 13 0 14 11 13 0 15 14 11 13 0 16 17 18. Financial Powers of Attorney: 19 10 10 10 10 10 10 10 10 10 10 10 10 10	G1. Immigration/Naturalization:		0		0	0	0	
MISCELLANEOUS H1. Estate Planning/Wills/Trusts: 0 0 0 0 0 0 0 H3. Financial Powers of Attorney: 0 0 0 0 0 0 0 H4. Other Miscellaneous: 0 0 0 0 0 0 0 TOTAL CASES OPENED IN QUARTER: 131 TOTAL CASES OPENED IN QUARTER: 131 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION 93 29 10 TOTAL ESTIMATED CASE WORK HOURS SPENT: 893 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Location (If Applicable) Type of Outreach Activity Groups Targeted By People Hours Reached O2/04/16 Arvin/Lamont, CA Provided information about services provided by GBLA'S Seniors Law Center & Quardianship Caregiver Project and distributed brochures for both projects at the South Valley Neighborhood O3/03/16 Arvin/Lamont, CA Provided information about services provided by GBLA'S Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the South Valley Neighborhood WERN County Senior Population and Other Service Providers of Kern County Senior Population and Other Service Providers of Kern County Senior Population and Other Service Providers of Kern County Senior Population and Other Service Providers of Kern County Senior Population and Other Service Providers of Kern County Senior Population and Other Service Providers of Kern County Senior Population and Other Service Providers of Kern County Senior Population and Other Service Providers of Kern County Senior Population and Other Service Providers of Kern County Senior Population and Other Service Providers of Kern County Senior Population and Other Service Providers of Kern County Senior Population and Other Service Providers of Kern County Senior Population and Other Service Providers of Kern County Senior Population and Other Service Providers of Kern County Senior Population and Other Service Providers of Kern County Senior Population and Other Service Providers of Kern County Senior Population and Other Service Pr	G2. Elder Abuse/Neglect/Exploitation	on:	9		5	2	1	
H1. Estate Planning/Wills/Trusts: H2. Advance Health Care Directives (AHCD): H3. Financial Powers of Attorney: H4. Other Miscellaneous: O TOTAL CASES OPENED IN QUARTER: 131 TOTAL CASES OPENED IN QUARTER: 131 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL AND ADVICE ADD. SERVICES AND ADVICE ADD. SERVICES AND ASSENTATION 93 29 10 TOTAL ESTIMATED CASE WORK HOURS SPENT: B93 OUTREACH/COMMUNITY EDUCATION ACTIVITIES Date Location (If Applicable) Type of Outreach Activity Arvin/Lamont, CA Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the South Valley, Neighborhood Arvin/Lamont, CA Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the South Valley Neighborhood Activity Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population and Other Service Providers of Kern County's Senior Population Activity Providers of Kern County's Senio	G3. Other Individual Rights:		7		7	0	0	
H2. Advance Health Care Directives (AHCD): H3. Financial Powers of Attorney: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	MISCELLANEOUS							
H3. Financial Powers of Attorney: H4. Other Miscellaneous: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	H1. Estate Planning/Wills/Trusts:		0		0	0	0	
H4. Other Miscellaneous: TOTAL CASES OPENED IN QUARTER: 131	H2. Advance Health Care Directives	(AHCD):	14		1	13	0	
TOTAL CASES OPENED IN QUARTER: TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL AND ADVICE TOTAL LIMITED ADD. SERVICES REPRESENTATION 93 29 10 TOTAL ESTIMATED CASE WORK HOURS SPENT: 893 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach People Hours Reached O2/04/16 Arvin/Lamont, CA Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the South Valley Neighborhood Partnership Collaborative Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the South Valley Neighborhood Addistributed brochures for both projects at the South Valley Neighborhood Weighborhood Rern County's Senior Population and Other Service Providers of Kern County's Senior Population Addistributed brochures for both projects at the South Valley Neighborhood Weighborhood Rern County's Senior Population Addistributed brochures for both projects at the South Valley Neighborhood Weighborhood We	H3. Financial Powers of Attorney:		0		0	0	0	
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Fiscal Year: 2015-2016

Quarter: 3

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661-868-0938 AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661-334-4669 Provider Contact Email: dmelton@gbla.org

03/04/16	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Greenfield Family Resource Center	Kern County Senior Population and Other Service Providers of Kern County's Senior Population	8 2.5
03/10/16	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Richardson Center Special Needs Collaborative	Kern County Senior Population and Other Service Providers of Kern County's Senior Population	11 1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 10